From:	████████████████████████████████ >
Sent:	Friday, February 3, 2012 9:16 PM
To:	customer care
Subject:	Re: Order EO1657346

I am unable to track my order with this number. Perhaps there is another =umber?
I placed another order exactly the same as this one yesterday. I need to =e able to track this order as well. Can you please make sure it is able =o be tracked when you send it? thank you.
It is for work and my employer is giving me grief because I can't tell =im when the frames will be delivered. I have no idea since I can't =rack them.

On Feb 2, 2012, at 12:24 PM, customer care wrote:

> ████ ,
>
> I have looked into this for you and the order shipped out yesterday,
> February 2nd with the US Postal Service. The tracking number on the
> =rder is
> ████████████████ and you can follow up at: https://www.usps.com/ .
>
>
>
> Regards,
>
> Rich Lewis
>
> Customer Care Representative
>
> Graphik Dimensions Ltd.R | Parent of pictureframes.com Bring Your Art
> To LifeT
>
████████████████████
>
> www.pictureframes.com
> www.facebook.com/pictureframes
> www.twitter.com/pictureframes
>
> This email is confidential and is for the attention of the addressee
> =nly and Graphik Dimensions Ltd.R / pictureframes.com accepts no
> =esponsibility for information, errors or omissions contained in it.
> If you received =his email in error, please inform us by reply and
> delete all copies from =our system. No legally binding commitments are
> or will be created by this =mail and where it is our intention to
> create such legally binding =ommitments, we will do so through hard copy correspondence or documents.
>
>
>

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> -----Original Message-----
> From: ████ ████ [mailto█████████████]
> Sent: Thursday, February 02, 2012 11:17 AM
> To: ████████████████████
> Subject: Order ███████
>
> I'm writing to get tracking info on my order ████████. I was supposed
> =o be emailed shipping quotes for this order to approve and I haven't
> =eceived that yet. I need these frames ASAP and need to know the
> quickest way =or them to ship. I requested expedited service I'm
> making these frames, =ut still haven't received shipping quotes. Thank
> you for your help. ████ =>

```xml
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
        <key>date-sent</key>
        <real>1328303741</real>
        <key>flags</key>
        <integer>8590195713</integer>
        <key>original-mailbox</key>
        <string>imap:/████████████████/Sent%20Messages</string>
        <key>remote-id</key>
        <string>8582</string>
        <key>subject</key>
        <string>Re: Order EO1657346</string>
</dict>
</plist>
```