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**From:** Farfetch.com <farfetch@support.farfetch.com>  
**Sent:** Monday, December 15, 2014 1:26 AM  
**To:** [REDACTED]  
**Subject:** Thank you for placing your order. Here's what you can expect next (#FF#)

<[http://www.facebook.com/farfetch?sk=app\\_7146470109](http://www.facebook.com/farfetch?sk=app_7146470109)> <<http://pinterest.com/farfetch>>  
<<https://plus.google.com/109435701726892308651>> <<http://www.twitter.com/farfetch>>  
<<http://www.farfetch.com/?from=logo>> =a  
href="<http://www.farfetch.com/shopping/women/items.aspx>">  
<[http://f.e.farfetch.com/i/38/2086908693/new\\_women.png](http://f.e.farfetch.com/i/38/2086908693/new_women.png)> <=mg  
src="[http://f.e.farfetch.com/i/38/2086908693/new\\_boutiques.png](http://f.e.farfetch.com/i/38/2086908693/new_boutiques.png)" border="0" alt="BOUTIQUES" title="BOUTIQUES">  
<<http://www.farfetch.com/boutiques-all.aspx>> <<http://www.farfetch.com/editorial>>  
THANK YOU FOR PLACING YOUR ORDER  
Order number: GRJY <<https://secure.farfetch.com/useraccount.aspx>> =/td>  
Dear Karyna Shuliak,

Thank you for shopping with Farfetch <<http://secure.farfetch.com>> . Please see below a summary of your order and important information about your purchase(s).

Any further questions?

Contact our Customer Services team on

+44 (0) 20 3510 0670 (available Monday-Friday 9am-4am GMT

and =nd Saturday to Sunday 9am-1.30am GMT) or click here<=a>.

Please have your order number ready. <<http://www.farfetch.com/pag91.aspx#Help1>>

WHAT HAPPENS NEXT?

<<http://f.e.farfetch.com=i/38/2086908693/process.jpg>>

<[http://f.e.farfetch.com=i/38/2086908693/mc\\_process\\_wh\\_en.jpg](http://f.e.farfetch.com=i/38/2086908693/mc_process_wh_en.jpg)> =/td>

ORDER SUMMARY

Item	Product ID.	Shipped from	Quantity	Price
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bouclé skirt	10752135	Spinnaker 141		
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San Re=o, Italy	1	\$157.52		
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	Shipping:	\$24.00		
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	Total:	\$181.52		
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DELIVERY ADDRESS	PAYMENT METHOD
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United States

Credit/Debit Card

\*Please note that the collect from store delivery address cannot be=changed once the order has been confirmed

To keep you up-to-date on your collect from store order we'll se=d you an email when your order is ready to collect. Please wait to collect your order.

Kind regards,  
Farfetch <<http://secure.farfetch.com>>

## IMPORTANT INFORMATION

Once we have confirmed your payment details, you will receive further information on your order status.

If you have ordered items from multiple boutiques, you will receive e-mails for each item and we will let you know as soon as they have been dispatched. You can also check the status of your order in the "My account" area of the site. Please be aware that all Farfetch shipments to Russia must travel via the UK due to customs restrictions. When tracking your shipment you will see that your item(s) will always travel to the UK first. They will then be transferred to Russia. Please contact customer service if you have further questions.

## GIFT RETURNS

We are pleased to offer our customers an extended returns period for gift purchases made during the holiday season. This applies to all orders placed between November 27 and December 18.

To take advantage of this, you must use our free returns collection service. To do this, simply:

1. Log in to My Account by January 5, 2015, to request a return
2. Schedule your returns pick-up by January 9, 2015

Once your return has been received by the boutique and it complies with our returns policy, we will refund you through your original payment method. Please be aware that payments can take up to 14 working days to process depending on your bank or payment provider. Returned items will be refunded in full, excluding the cost of shipping, when using our free collections service.

Happy gift shopping from all of us at Farfetch!

## DHL EXPRESS

Most of Europe and USA - delivery within 2-4 days Rest of the World - delivery within 3-7 days

## UPS STANDARD

Only available within Europe - delivery within 5-7 days IMPORT DUTIES INFORMATION Please to refer to our import duties guide <<http://www.farfetch.com/pag1985.aspx#helpContact-OrdersShipping>> for further information

You can check your order status at any time by logging in to your account <<http://www.farfetch.com/useraccount.aspx>>

<<http://www.farfetch.com/pag1985.aspx#helpContact-OrdersShipping>>  
<<http://www.farfetch.com/pag1985.aspx#helpContact>ReturnsRefunds>> =img  
src="http://f.e.farfetch.com/i/38/2086908693/new\_contactus.png" width="92" height="15" border="0" alt="CONTACT US" /> <<http://www.farfetch.com/pag1985.aspx#helpContact>ContactUs>>  
<<http://www.farfetch.com/pag1985.aspx#helpContact-FAQs>> <<http://www.farfetch.com/login.aspx>>  
<[http://www.facebook.com/farfetch?sk=app\\_7146470109](http://www.facebook.com/farfetch?sk=app_7146470109)> <<http://pinterest.com/farfetch>>  
<<https://plus.google.com/109435701726892308651/>> <<http://www.twitter.com/farfetch>>

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To ensure our newsletters aren't delivered to your junk folder, we recommend that you add [farfetch@e.farfetch.com](mailto:farfetch@e.farfetch.com) to your email contacts

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<http://e.farfetch.com/a/hBUfEXvB8Y7MVB8xDxUAAKy\$xB8Y7MVBb/colu=n.gif>