
From: Daphne Wallace <[REDACTED]>
Sent: Monday, November 17, 2014 9:02 PM
To: Karyna Shuliak
Subject: Re: Fwd: Shipping Status

Thank you :) DW

On Nov 17, 2014 5:00 PM, '[REDACTED]' >
wrote:

Sent from my iPhone

Begin forwarded message:

From: Customercare <<mailto:customercare@surrounding.com>>

Greetings Karyna,

Fedex can deliver the chairs to our freight forwarder in Florida. The invoice should be addressed as follows:

LSJE, LLC - St. Thomas
Tropical Shipping
9505 NW 108th Avenue
Medley, Florida 33178

Just to make sure I am not making any assumptions - the chairs are coming from a store in the USA, correct? </=>

If this is correct, Fedex Ground to Florida Tropical Shipping, email me the invoice addressed in the format above - including the Original Country of Origin for the chairs (if not US) and I will take it from there. If they are coming from outside of the US, completely different procedure.

Please advise, DW

On Nov 13, 2014 6:05 PM, '[REDACTED]' <mailto:[REDACTED]> > wrote:

Hi Daphne,
Please see below regarding the shipping of Maui chairs to LSJ and please advise..
Karyna.

Sent from my iPhone

Begin forwarded message:

From: Customercare <customercare@surrounding.com>
<mailto:customercare@surrounding.com>
Date: November 13, 2014 at 4:49:21 PM EST
To: Karyna Shuliak <[REDACTED]>
Re: Shipping Status

Karyna,

the box for the chairs are 3" inches tall and 1" too wide for the international Package
service to St. Thomas.

Fedex will only take the box size by Freight

Box Size Each : 24" x 22" x 35"H 24 lbs

Fedex Standard Air: \$76=.00

FedEx Freight : \$1894.73

<=span>We can ship the items to Florida to a forwarding agent that can send them by
sea if you know what agent
works for St. Thomas.

thank you,

On Nov =2, 2014, at 5:08 PM, Karyna Shuliak <[REDACTED]>
<mailto:[REDACTED]> wrote:<=r>

Thank you Lars.<=r>

Please keep in mind UPS does not ship to St. Thomas, FedEx does.

Karyna.

Sent from my iPhone

On Nov 12, 2014, at 6:00 PM, Customercare <customer@surrounding.com>
<mailto:customer@surrounding.com> wrote:

Hello Karyna,

the package dimension for shipping the goods to US. Virgin Islands seems to have been revised in September.

<lockquote type="cite">We are working on getting the better quote with Fedex and UPS but the rates are very high. As soon as we have

collected all the freight rates I will send you a list of shipping rates and you can choose the best options for you.

thank you,

Lars

<=blockquote>