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**From:** Farfetch <farfetch@email.farfetch.com>  
**Sent:** Tuesday, December 16, 2014 12:32 PM  
**To:** [REDACTED]  
**Subject:** Your Farfetch order has now been shipped!

<<http://www.farfetch.com>> = WOMEN MEN DESIGNERS  
YOUR ORDER HAS BEEN SHIPPED  
Order number: SPS5480  
Tracking Number: 1748711285;  
Dear, Karyna Shuliak

Thank you for shopping with Farfetch. Your order from our partner boutique Spinnaker 141 (San Remo, Italy) has now been shipped via our carrier (DHL) to boutique.

You can track the progress of your order using this link:

Track order progress <<http://www.dhl.com>>

Shipping Information

UPS Standard

Only available within Europe:  
delivery within 5-7 days

Order summary

|       |          |          |
|-------|----------|----------|
| Item  | Shipping | \$24.00  |
| Total |          | \$181.52 |

We will send you an email to let you know when your order is ready for collection.

All deliveries require a signature.

Kind regards,  
Farfetch  
Gift Returns

We are pleased to offer our customers an extended returns period for gift purchases made during the holiday season. This applies to all orders placed between November 27 and December 18.

To take advantage of this, you must use our free returns collection service. To do this, simply:

1. Log in to My Account by January 5, 2015, to request a return 2. Schedule your returns pick-up by January 9, 2015

Once your return has been received by the boutique and it complies with our returns policy, we will refund you through your original payment method. Please be aware that payments can take up to 14 working days to process depending on your bank or payment provider. Returned items will be refunded in full, excluding the cost of shipping, when using our free collections service.

Happy gift shopping from all of us at Farfetch!

Any further questions?

Contact our Customer Service team on +44 (0) 20 3510 0670 <[tel:+44 \(0\) 20 3510 0670](tel:+44 (0) 20 3510 0670)> available Monday-Friday 9am-4am GMT and Saturday to Sunday 9am-1.30am GMT or click [here](#)

<<http://www.farfetch.com/uk/pag1985.aspx#helpContact=ontactUs>> for our contact us form. You need to quote your order number in any correspondence with Farfetch.

MY=ACCOUNT <<https://secure.farfetch.com/us=account.aspx>> CONTACT US

<<http://www.farfetch.com/uk/pag=985.aspx#helpContact-ContactUs>> RETURNS

<<http://www.farfetch.com/uk=pag1985.aspx#helpContact-OrdersShipping>> FAQS

<<http://www.farfetch.com/uk=pag1985.aspx#helpContact-FAQs>>

<<https://www.facebook.com/farfe=ch>> <<http://instagram.com/farfetch>> <<https://twitter.com/farfetch>>

<<https://plus.google.com/+farfe=ch>> <<http://www.pinterest.com/farfe=ch>> <<http://www.weibo.com/farfetch=22>>

style=>

We respect the privacy of personal email accounts.

To ensure our newsletters aren't delivered to your junk folder, we recommend you add [farfetch@email.farfetch.com](mailto:farfetch@email.farfetch.com) to your email contacts.

Farfetch UK Limited Registered office: 26 Grosvenor Street, London, W1K 4QW, UK Please note this is our registered office only and returns cannot be accepted if sent directly here VAT Registration number: 003127045, Company registered in London, number: 06400760<=r />© 2014 Farfetch UK Limited

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