
From: Tropical Hotel <[REDACTED]>
Sent: Monday, December 29, 2014 2:48 PM
To: 'Larry Visoski'; 'Sabin'
Cc: 'Lesley Groff'; '[REDACTED]'; '[REDACTED]'; 'Karyna Shuliak'
Subject: RE: WELCOME Rental Car for [REDACTED]

Dear Larry,

Thank you for the update and well noted.

We will inform our partner straight away.

See you later.

Best regards,

Tania

Réservation

De : Larry =isoski [mailto: [REDACTED]] Envoyé : lundi 29 =écembre 2014 10:09 À : Tropical Hotel; =abin Cc : Lesley Groff; [REDACTED]; [REDACTED]; Karyna Shuliak Objet : Re: WELCOME Rental Car =or [REDACTED]

Hello =ropical and Sabin, my arrival will be 12 noon today on St. =arts

Thx

Larry

Sent from my =Phone

On Dec 28, 2014, at 8:49 PM, Tropical =otel <[REDACTED]>=wrote:

Dear Larry,

Thank you for your email and our partner will be awaiting for them in =front the arrivals with a sign.

Have a nice evening.

Best regards,

Tania

Réservation

De : Larry =isoski [mailto:[REDACTED]] =br>Envoyé : dimanche 28 décembre 2014 =0:44
À : Tropical Hotel
Cc : Lesley =roff; [REDACTED]; [REDACTED]; Karyna =huliak
Objet : Re: WELCOME Rental Car for [REDACTED] = [REDACTED]

Hello =ania.,

Mr Epstein will =rrive St Barts via helicopter tomorrow at 11am., tail number =331JE.,

Handler at =airport is Sabian at St Barts Air service.,

Can you confirm a car will collect Mr Jeffrey Epstien =nd his guest upon arrival., total of 4 passengers =,

Thank you

Larry,

Pilot

Sent from my =Phone

On Dec 28, 2014, at 2:31 PM, Tropical =otel <[REDACTED]>=wrote:

Dear All,

Thank you for your response and awaiting the arrival details by =omorrow.

In the meantime, do not hesitate if you have =uestion/request.

Best regards,

Tania

Réservation

De : Lesley =roff [mailto:[REDACTED]] =br>Envoyé : dimanche 28 décembre 2014 =8:51
À : Larry
Cc : Tropical Hotel; [REDACTED]; [REDACTED]
Objet : Re: WELCOME =ental Car for [REDACTED]

Ok. =lease keep the Hotel posted on tomorrow's trip.

Sent from =y iPhone

On Dec 28, 2014, at 7:45 AM, Larry [REDACTED] <mailto:[REDACTED]> > =rote:

Postpone heli today, till tomorrow for st brats =rip

Sent from my iPad

On Dec 28, 2014, at =:41 AM, [REDACTED] > =rote:

Hi Mariane. I have [REDACTED], [REDACTED] and now our =ilot Larry on this email. Larry, can you please confirm =ith the hotel arrival time of the flight today ...a car was =ented under [REDACTED] name. The Hotel must

know what time arrival is in order to set up transportation. [REDACTED] and [REDACTED] have been on all these emails and have not replied. The hotel is desperate for information which I don't have. Thanks, Lesley

On Dec 27, 2014, at 6:01 PM, Tropical Hotel <[REDACTED]> wrote:

Dear Lesley,

We are sorry to insist, but we do not understand what you mean by "their own transportation" ?

We remember you and you will see in attachment that Mrs [REDACTED] entered a car with our partner "Welcome".

We want to advise you that, during this period, if they do not take the reserved car at their arrival, they will be charged the full amount of the car rental.

Can you please let us know as soon as possible and also their arrival time.

Thank you.

Best regards

Mariane

Réservation

De : Lesley Troff [mailto:[REDACTED] <mailto:[REDACTED]>]
Envoyé : samedi 27 décembre 2014 17:10

À : Tropical =otel
Cc : [REDACTED]; [REDACTED] = [REDACTED]
Objet : Re: WELCOME Rental Car for = [REDACTED]

I believe they will be handling their own =transportation...if something changes someone will let you know. =nbsp;thank you!

On Dec 27, 2014, at 12:44 PM, Tropical Hotel <[REDACTED]> =rote:

Dear Lesley,

Do you have information for us about arrivals of [REDACTED] =nd [REDACTED]
[REDACTED]?

Do they have secured their =iming?

We are sorry to insist , but the reservation is scheduled for =omorrow and we need to know their hour of arrival to welcome =hem.

Looking forward to hearing from =ou.

Best regards,

Julie

Réservation

De : Lesley =roff [mailto:[REDACTED] <mailto:[REDACTED]>]
Envoyé :<=pan class=apple-converted-space> vendredi 26 =écembre 2014 11:08
À : Tropical =otel

Cc : [REDACTED]; [REDACTED] = [REDACTED]; Bella Klein
Objet : Re: WELCOME Rental Car for = [REDACTED]

Ok, thank you for the information...appreciate =t...

On Dec 26, 2014, at 9:50 AM, Tropical Hotel <[REDACTED]> =rote:

<=iv>

Dear Lesley,

Thank you for your email ; well noted but keep in mind that =ithout those details our partner will not be able to insure the =transfer and a notice is =quired.

On the other hand, [REDACTED] has called us this morning to =cancel one of the room.

As explained to her by phone, no reimbursement / credit could be done =ccording to our cancellation =olicy.

As a reminder, please find enclosed our cancellation =olicy.

We stay at your disposal for any further question/request you may =ave.

Best regards,

Tania

Réservation

De : Lesley =roff [mailto: [REDACTED] <mailto: [REDACTED]>]
Envoyé : vendredi 26 =écembre 2014 10:25
À : Tropical =otel
Cc : [REDACTED]; [REDACTED] = [REDACTED]
Objet : Re: WELCOME Rental Car for = [REDACTED]

Hello and thank you for touching base...I have =oth [REDACTED] and [REDACTED] cc'd on this mail.
They will be =lying private on the 28th to St. Barth's and will get back to =ou themselves once they have secured their
timing. =nbsp;

Lesley

On Dec 24, 2014, at 4:03 PM, Tropical Hotel <[REDACTED]> =rote:

Dear Lesley,

A quick email to ask you if you know the exact arrival details of =rs. [REDACTED] and
Mrs. [REDACTED] to give to our partner =elcome for their rental =ar.

They will be there to pick them up Saturday and to insure the =transfer to the Hotel.

Looking forward to hearing from =ou.

Best regards,

Julie

Réservation

De : Lesley =roff [mailto: [REDACTED] <mailto: [REDACTED]>]
Envoyé :<pan class=apple-converted-space> jeudi 11 septembre 2014 =9:29
À : Tropical =otel
Objet : Re: WELCOME Rental Car for = [REDACTED]

Thank you! =nbsp;I will forward the voucher to [REDACTED] and see if they have flights =s of
yet. Thanks, Lesley

Sent from my =Phone

On Sep =1, 2014, at 9:24 AM, "Tropical Hotel" <[REDACTED]> =rote:

Dear Lesley,

Thank you for your =mail.

We well received cc form under [REDACTED] name and we =ave sent it to
our partner Welcome Car =ental.

So please find attached the voucher =orresponding.

Also, would you please give us clients' arrival information =hen you have it in
order our partner can organize their =transfer.

We stay at your disposal for any further information you may =eed.

Looking forward to hearing from =ou,

Best regards,

Louise

Administration

De : Lesley =roff [mailto: [REDACTED] <mailto: [REDACTED]>]
Envoyé :<=pan class=apple-converted-space> mercredi 10 septembre =014

16:59

À : Tropical =otel
Cc : [REDACTED]; [REDACTED] = [REDACTED]; Bella Klein
Objet : Hertz Rental Car for [REDACTED] = [REDACTED]

<VOUCHER WELCOME [REDACTED] 28 DEC-07 JAN =015.pdf>

=p class=MsoNormal><DEPOSI= & POLITIQUE ='ANNULATION.pdf>

<=div>

<Mail =ttachment.eml>