
From: Tropical Hotel <[REDACTED]>
Sent: Monday, December 29, 2014 2:48 PM
To: 'Larry Visoski'; 'Sabin'
Cc: 'Lesley Groff'; [REDACTED]; [REDACTED]; 'Karyna Shuliak'
Subject: RE: WELCOME Rental Car for [REDACTED]

Dear Larry,

Thank you for the update and well noted.

We will inform our partner straight away.

See you later.

Best regards,

Tania

Réservation

De : Larry Visoski [mailto:[REDACTED]] Envoyé : lundi 29 décembre 2014 10:09 À : Tropical Hotel; =abin Cc : Lesley Groff; [REDACTED]; [REDACTED]; Karyna Shuliak Objet : Re: WELCOME Rental Car =or [REDACTED]

Hello Tropical and Sabin, my arrival will be 12 noon today on St. =arts

Thx

Larry

Sent from my =Phone

On Dec 28, 2014, at 8:49 PM, Tropical =otel <[REDACTED]>=wrote:

Dear Larry,

Thank you for your email and our partner will be awaiting for them in front the arrivals with a sign.

Have a nice evening.

Best regards,

Tania

Réreservation

De : Larry =isoski [mailto:[REDACTED]] =br>Envoyé : dimanche 28 décembre 2014 =0:44
À : Tropical Hotel
Cc : Lesley =roff; [REDACTED]; [REDACTED]; Karyna =huliak
Objet : Re: WELCOME Rental Car for [REDACTED] = [REDACTED]

Hello =ania.,

Mr Epstein will arrive St Barts via helicopter tomorrow at 11am., tail number =331JE.,

Handler at airport is Sabian at St Barts Air service.,

Can you confirm a car will collect Mr Jeffrey Epstien and his guest upon arrival., total of 4 passengers =,

Thank you

Larry,

Pilot

Sent from my =Phone

On Dec 28, 2014, at 2:31 PM, Tropical Hotel <[REDACTED]> wrote:

Dear All,

Thank you for your response and awaiting the arrival details by tomorrow.

In the meantime, do not hesitate if you have a question/request.

Best regards,

Tania

Réservation

De : Lesley Hoff [mailto:[REDACTED]]
À : Larry
Cc : Tropical Hotel; [REDACTED]
Objet : Re: WELCOME Rental Car for [REDACTED]

Ok. Please keep the Hotel posted on tomorrow's trip.

Sent from my iPhone

On Dec 28, 2014, at 7:45 AM, Larry [REDACTED] <mailto:[REDACTED]> wrote:

Postpone heli today, till tomorrow for strats trip

Sent from my iPad

On Dec 28, 2014, at 8:41 AM, [REDACTED] wrote:

Hi Mariane. I have [REDACTED], [REDACTED] and now our pilot Larry on this email. Larry, can you please confirm with the hotel arrival time of the flight today ...a car was rented under [REDACTED] name. The Hotel must

know what time arrival is in order to set up transportation. [REDACTED] and [REDACTED] have been on all these emails and have not replied. The hotel is desperate for information which i don't have. Thanks, Lesley

On Dec 27, 2014, at 6:01 PM, Tropical Hotel <[REDACTED]> wrote:

Dear Lesley,

We are sorry to insist, but we do not understand what do you mean by "their own transportation" ?

We remember you and you will see in attachment that Mrs [REDACTED] rented a car with our partner "Welcome".

We want to advise you that, during this period, if they do not take the reserved car at their arrival, they will be charge the full amount of the car rental.

Can you please let us know as soon as possible and also their arrival time.

Thank you.

Best regards

Mariane

Réservation

De : Lesley Hoff [mailto:[REDACTED]] <mailto:[REDACTED]>]
Envoyé : samedi 27 décembre 2014 17:10

À : Tropical =otel

Cc : [REDACTED]; [REDACTED] = [REDACTED]

Objet : Re: WELCOME Rental Car for = [REDACTED]

I believe they will be handling their own =ransportation...if something changes someone will let you know. =nbsp;thank you!

On Dec 27, 2014, at 12:44 PM, Tropical Hotel <[REDACTED]> =rote:

Dear Lesley,

Do you have information for us about arrivals of [REDACTED] =nd [REDACTED]

[REDACTED]?

Do they have secured their =iming?

We are sorry to insist , but the reservation is scheduled for =omorrow and we need to know their hour of arrival to welcome =hem.

Looking forward to hearing from =ou.

Best regards,

Julie

Réservation

De : Lesley =roff [mailto:[REDACTED]] <mailto:[REDACTED]>]

Envoyé :<=pan class=apple-converted-space> vendredi 26 =écembre 2014 11:08

À : Tropical =otel

Cc : [REDACTED]; [REDACTED] = [REDACTED]; Bella Klein
Objet : Re: WELCOME Rental Car for = [REDACTED]

Ok, thank you for the information...appreciate =t...

On Dec 26, 2014, at 9:50 AM, Tropical Hotel <[REDACTED]> =rote:

<=iv>

Dear Lesley,

Thank you for your email ; well noted but keep in mind that =ithout those details our partner will not be able to insure the =ransfer and a notice is =equired.

On the other hand, [REDACTED] has called us this morning to =ancel one of the room.

As explained to her by phone, no reimbursement / credit could be done =ccording to our cancellation =olicy.

As a reminder, please find enclosed our cancellation =olicy.

We stay at your disposal for any further question/request you may =ave.

Best regards,

Tania

Réservation

De : Lesley Hoff [mailto:[REDACTED]] <mailto:[REDACTED]>]
Envoyé : vendredi 26 décembre 2014 10:25
À : Tropical Hotel
Cc : [REDACTED]; [REDACTED] = [REDACTED]
Objet : Re: WELCOME Rental Car for [REDACTED]

Hello and thank you for touching base...I have both [REDACTED] and [REDACTED] cc'd on this mail.
They will be flying private on the 28th to St. Barth's and will get back to you themselves once they have secured their
timing.

Lesley

On Dec 24, 2014, at 4:03 PM, Tropical Hotel <[REDACTED]> wrote:

Dear Lesley,

A quick email to ask you if you know the exact arrival details of Mrs. [REDACTED] and
Mrs. [REDACTED] to give to our partner welcome for their rental car.

They will be there to pick them up Saturday and to insure the transfer to the Hotel.

Looking forward to hearing from you.

Best regards,

Julie

Réservation

De : Lesley =roff [mailto: [REDACTED] <mailto: [REDACTED]>]
Envoyé : [REDACTED] jeudi 11 septembre 2014 9:29
À : Tropical =otel
Objet : Re: WELCOME Rental Car for [REDACTED]

yet. Thanks, Lesley

Thank you! I will forward the voucher to [REDACTED] and see if they have flights of

Sent from my Phone

On Sep 1, 2014, at 9:24 AM, "Tropical Hotel" < [REDACTED] > wrote:

Dear Lesley,

Thank you for your mail.

We well received cc form under [REDACTED] name and we have sent it to
our partner Welcome Car rental.

So please find attached the voucher corresponding.

Also, would you please give us clients' arrival information when you have it in
order our partner can organize their transfer.

We stay at your disposal for any further information you may need.

Looking forward to hearing from you,

Best regards,

Louise

Administration

De : Lesley =roff [mailto:] <mailto: >]
Envoyé : <=pan class=apple-converted-space> mercredi 10 septembre =014

À : Tropical =otel

Cc : ; = ; Bella Klein

Objet : Hertz Rental Car for =

<VOUCHER WELCOME 28 DEC-07 JAN =015.pdf>

=p class=MsoNormal><DEPOSI= & POLITIQUE ='ANNULATION.pdf>

<=div>

<Mail =ttachment.eml>

16:59