

From: Natalia Molotkova <[REDACTED]
Sent: Friday, April 15, 2016 5:32 PM
To: [REDACTED]
Subject: Reservation for Karyna Shuliak : 22. April 2016 [Incident: 160416-000221]

<http://icm.aexp-st=tic.com/Internet/SMC/en_US/tls_files/centurion_NoWhiteSpaces_599x97.jpg>

To: Karyna Shuliak

Subject: Reservation for Karyna Shuliak : 22.=April 2016

From: Natalia Molotkova

Sent: 04/15/2016 01:31 PM

London and Florence confirmed that received the credit card authorization form, waiting from Venice and Rome. But don't worry, you are all set.

Regards,

Natalia (Natasha) Molotkova =nbsp; &nb;p; = &n=sp;

&=bsp; &nbs; &nb;p; =

 = =

&nb=p; = &n=sp; = &=bsp; &nbs=; &nb=p; = &n=sp; = &=bsp; &nbs=;

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Karyna Shuliak

Sent: 04/15/2016 01:00 PM

Thank you Natalia! Just want to confirm if we are all set with all the hotels?

On Apr 15, 2016, at 12:58 PM, Natalia Molotkova <natalia.molotkova@...> wrote:

[<Romantic Dinner Options 2016.pdf>](#)

<Luxury Car Rent.pdf>

<TRATTAMENTI ENG 2015.pdf>

<Thespa LISTINOENG 2015.pdf>

From: Natalia Molotkova
Sent: 04/15/2016 12:58 PM

Some info about the hotel..

Regards,

Natalia (Natasha) Molotkova &nbs=; &nb=p; = &n=sp;
= &bsp; &nbs=; &nb=p; = &n=sp;
[REDACTED] &nbs=; &nb=p; =
&n=sp; = [REDACTED] &nbs=;
&nb=p; = &n=sp; = &nb=p; = &nbs=;
[REDACTED] &nb=p; = &n=sp; = &nb=p; = &nbs=;
=nbsp; &nb=p;

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia X Molotkova
Sent: 04/15/2016 12:54 PM

From: Four Seasons Hotel Firenze [mailto:florence@confirmations.fourseasons.com
<<mailto:florence@confirmations.fourseasons.com>>]
Sent: Friday, April 15, 2016 12:45 PM
To: Natalia X Molotkova
Subject: Reservation for Karyna Shuliak : 22. April 2016

<<https://blue-tls-us.aexp=2Ecom/ci/inlineImage/get/1494951/ac30ef006df0494b60ef62b9d1f6fa5d>>

Reservation Confirmation

<<https://blue-tls-us.aexp=2Ecom/ci/inlineImage/get/1494952/8f752473d9a6ef5d9e07814ca5c7e278>>

<<https://blue-tls-us.aexp=2Ecom/ci/inlineImage/get/1494952/8f752473d9a6ef5d9e07814ca5c7e278>>

Reservation Confirmation:
22. April 2016 to 24. April 2016

Four Seasons Hotel Firenze
Borgo Pinti, 99
50121, Firenze

Italy

Tel: +39 055 2626 1

Fax: +39 055 2626 500

E-mail: flo.reservations@fourseasons.com <mailto:flo.reservations@fourseasons.co=>

Web: www.four=easons.com/florence <http://www.fourseasons.com/florence>

<<https://blue-tls-us.aexp.com/ci/inlineImage/get/149495/77e6cf471a999cdf62aafdea025af824>>

Dear Natalia,

Thank you for choosing Four Seasons Hotel Firenze for the forthcoming visit of Mrs. Shuliak. We are delighted your guests will be staying with us and our staff is committed to making this stay a very enjoyable one. Further to your request, we are pleased to confirm your reservation as follows.

Should you require any further assistance, please contact our Reservation Department via return e-mail or by calling the number listed above.

ROOM RESERVATION DETAILS</=>

Confirmation Number

4323191943

Guest Name

Mrs. Karyna Shuliak and Guest=

Arrival Date

Friday, 22. April 2016

Departure Date

Sunday, 24. April 2016

Accommodation

Premier Room with two twin beds

<http://www.fourseasons.com/florence/guest_rooms_and_suites/premier_room.html>

Number of Guests

2 Adults

Nightly Rate

EUR 880.00 per night excluding Vat, breakfast and city tax.

Method of Guarantee

American Express

Arrival Details

Providing travel details helps us prepare for our guests arrival.

Notes

In order to access your room before pm, our check-in time, we would suggest that you reserve your room from=the night prior to arrival.

Please note Florence city tax of Euro 5.00 per person (starting from 12 years old), per day, applies. This fee is compulsory and must be paid directly at the hotel upon check out.

In addition kindly note that, due to the recently approved law (n.138/2011), all payments of 3.000,00 and over must be done via wire transfer =r credit card, therefore we are not able to accept cash exceeding that amount for citizens or residents of the following countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France,=Germany, Greece, Hungary, Ireland, Italy, Iceland, Lettonia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, Netherlands, Poland, Portugal, =nited Kingdom, Slovakia, Slovenia, Spain, Sweden, Hungary. All other citizens willing to pay by cash will be required to fill a specific form for=a maximum of 15.000,00.

NEXT STEPS FOR PLANNING YOUR STAY=span>

Transfers=br /> Should you require a transfer from/back to the airport, as well as transprtation during your stay, our concierge <mailto:concierge@fourseasons.com> will be delighted to assist yo= with your request. Private transfer can be arranged from/to the airport=starting at a price of 195 Euros each way. With such an offer, we though= you might be tempted to enjoy the hassle free service of one of our drivers waiting for you upon arrival as well as the comfort of our limousine=2E If you would like to rent a private car for personal use, you are welcome=to choose from a wide range of regular or luxury cars. The Concierge tea= will be at your entire disposal for the booking.

Dining

Our restaurant Il Palagio <http://www.fourseasons.com/florence/dining/il_palagio.html> features regional cuisine prepared with a contemporary twist, accompanied by exceptional Italian wines. The Winery <<http://www.fourseasons.com/florence/dining/winery.html>> features open displays of close to 400 bottles of wine, including vintage selections =hat can be tasted by the glass. We recommend that you make a Dining reservation <<http://www.fourseasons.com/florence/dining.html>> prior to arrival. For assistance, please contact Reservations <mailto:concierge.firenze@fourseasons.com> .

Spa

The Spa <<http://www.fourseasons.com/florence/sa.html>> is an oasis of calm, providing an exceptional experience=for the mind, body and soul. Our inspiring spa treatments feature the exclusive products of Officina Profumo Farmaceutica di Santa Maria Novella.=We recommend that you make Spa reservation <<http://www.fourseasons.com/florence/spa.html>> prior to arrival. For assistance, please contact Reservations <mailto:flo.reservations@fourseasons.com> .

Should you require additional information about our hotel, please visit our Web site: www.fourseasons.com/florence <<http://www.fourseasons.com/florence>> . It includes a comprehensive guide to hotel services and amenities, menus, directions and maps, weather information, floor plans and photographs of the hotel.

Reservations

+39 055 2626 250

Reservations E-mail

flo.reservations@fourseasons.com <mailto:fl=.reservations@fourseasons.com>

Concierge

+39 055 2626 290

Concierge E-mail

concierge.firenze@fourseasons.com <mailto:c=ncierge.firenze@fourseasons.com> </=pan>

Main Telephone

+39 055 2626 1

Guest Fax

+39 055 2626 504

IMPORTANT INFORMATION<=p>

Cancellation Notice

12:00 (noon) Florence local time two=days prior to arrival date.

A charge for one night room accommodation and tax will be applied for lat= cancellations or any changes on the number of nights reserved.</=>

Check-in Time

3 pm

Check-out Time

12:00 (noon)

Visa / Passport

Please refer to your local Italian C=nsulate / Embassy for entry requirements.

Thank you for your reservation. We look forward to welcoming =our guests to Four Seasons Hotel Firenze.

Palazzo Tornabuoni or Residences

Palazzo Tornabuoni <<http://www.palazzotornabuoni.com>> is a 15th-century Medici palace, located in the city center. It is = unique, Member s-only Private Residence Club featuring 38 carefree re=idences offering the comforts of a fine home and an exceptional Florenti=e lifestyle, all managed by Four Seasons Hotels and Resorts. For more in=ormation, contact Palazzo Tornabuoni at +39.055.268.966.

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