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**From:** order-update@deiequipment.com  
**Sent:** Tuesday, May 10, 2011 7:44 PM  
**To:** sarahk525@me.com  
**Subject:** Your order no. [REDACTED] has been Shipped

Dear [REDACTED]

Thank you for shopping at [www.deiequipment.com](http://www.deiequipment.com). Your order no. 390-83500 has been shipped!

Tracking Number [REDACTED]  
Shipped via FedEx Ground ([www.fedex.com](http://www.fedex.com))

Order Summary:

Item Name/Code

Qty

Description

Options

Rate

Amount

E502489	1	Insulated Server/Thermo Steel, Eleganza 34 fl. oz., 2/PK, Item Code: E502489, Color: Stainless Steel, Size: 10.5" H, Footprint: 4-1/8"	\$117.40	\$117.40
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Total \$117.40

Grand Total

(Including shipping charges and taxes where applicable) \$128.47

NOTE: Your order might be shipped from different fulfillment centers using different shipping carriers to expedite delivery.

<<http://www.deiequipment.com/core/media/media.nl?id=2756&c=562544&h=120e459926582f026530>>

<<http://www.facebook.com/pages/DEI-Equipment/140429339353736>> [www.deiequipment.com](http://www.deiequipment.com) on Facebook. Follow Us! <<http://www.facebook.com/pages/DEI-Equipment/140429339353736>>  
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#### IMPORTANT INFORMATION ABOUT YOUR ORDER

\*\* PLEASE READ AND SAVE FOR YOUR RECORDS \*\*

RETURNS: There is a 25% restocking fee on merchandise returned/exchanged for any reason other than a product defect or damage. Please inspect your package immediately upon receipt for shipping damages. You must notify us within three (3) days of receipt of any shipping damages. We cannot take responsibility for shipping damages beyond this point. No merchandise may be returned without written authorization. To receive an RA# (Return Authorization Number) please call us at 1-866-482-8919. If you return any merchandise without an RA# the shipment will be refused

and returned to you. A return authorization must be requested within 7 days after receiving the merchandise. Find our complete Return and Exchange Policy <<http://www.deiequipment.com/s.nl/sc.5/category.569.f>> here.

Questions about your order? Call us toll free, 866-482-8919 Thank you for shopping at DEI Equipment, visit us again at [www.deiequipment.com](http://www.deiequipment.com)