
From: customerinsights@orbitz.com
Sent: Sunday, December 18, 2011 11:48 AM
To: [REDACTED]
Subject: Feedback on your recent booking with ORBITZ

Sarah:

We're looking for your two cents. We're always looking to improve, and the best ideas come from customers like you.

Please take a brief survey (only about 5 minutes) about your recent experience with Orbitz.

Orbitz Customer Survey <<http://www.surveymonkey.com/script/en-us/takesurvey.asp?guid=B8FCC2F3>>

Specifically we would like to know about the following purchase:

Purchase type: Air
Trip date: 12/21/2011
Purchase date: 12/17/2011
Destination: West Palm Beach

If you have any difficulty with the link above, please paste the following into your browser's address bar:

<http://www.surveymonkey.com/script/en-us/takesurvey.asp?guid=B8FCC2F3>

Thanks in advance for your help!

The Orbitz Customer Insights Team</