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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Sunday, October 19, 2014 12:28 AM  
**To:** Jeffrey  
**Subject:** Re:

Is this ok?

Dear Dr. Evangelidis,

On =riday I met with my group leader Dr.Odusola to discuss an issue that I have been trying to understand now for =eeks, - namely the graduation requirement that is referred to as the "encounter rate". I am still perplexed as to how this number is calculated and would appreciate a written explanation of its =formula so that I may adjust my schedule as needed. I understood from our =onversation with Dr. Odusola, that it is a computer generated number, but without the details find it =ifficult to make the necessary course correction. With your help, I =ould like to map out a schedule to enable me to comply with all graduation requirements so that I may be certain to meet them on time. At the =east, it seems highly questionable that if patients cancel their =ppointments, especially at the last minute, that their irresponsibility should in any =ay have a negative impact on my performance rating.

I look forward to receiving your =esponse and am willing to meet at any time convenient for you.

Thank =ou very much for your time, =nbsp; =nbsp; =nbsp; =nbsp; =nbsp; =nbsp; =nbsp;

Karyna Shuliak.

On Oct 18, 2014, at 7:26 AM, jeffrey E. <jeevacation@gmail.com> wrote:

Dear =roup leader,,

thank you for taking =he time yesterday to discuss with me an issue that I have been =trying to understand now for weeks,- namely the graduation requirement =hat is referred to as the "encounter rate". I =m still perplexed as to how this number is calculated and would =ppreciate a written explanation of its formula so that i may adjust my =chedule as needed. I understood from our conversation that it is = computer generated number , but without the details find it =ifficult to make the necessary course correction. With your =elp, I would like to map out a schedule to enable me to comply with all =raduation requirements so that I may be certain to meet them on =ime. At the least, it seems highly questionable that If patients =cancel their appointments , especially at the last minute , that their =responsibility should in any way have a negative impact on my =erformance rating.

I look =oward to receiving your response and am willing to meet at any time =onvenient for you.

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please note

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JEE

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