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**From:** service@dwr.com  
**Sent:** Saturday, June 25, 2011 11:45 PM  
**To:** [REDACTED]  
**Subject:** DWR Order [REDACTED]

Dear [REDACTED],

Thank you for shopping at Design Within Reach. Your order has been received.

Here is a confirmation number for future use: [REDACTED].

In-stock orders ship from our warehouse in Kentucky and typically arrive anywhere in the continental U.S. within 7-10 business days, while White Glove deliveries typically arrive within 2-3 weeks from the date of order. All orders shipping to Canada, Alaska, Hawaii and Puerto Rico may take longer. All expedited in-stock items ordered by 12 noon ET, Monday-Friday (excluding holidays) will ship the same day. Deliveries are made Monday-Friday during regular business hours. Please be aware that drop ship products (those items that ship directly from our vendors) and backordered items may take longer. Delivery times for these items are noted in their product descriptions.

Kindly review the following information and let us know if there is any discrepancy.

Ship to:

Brice Gordon/ LSJ/St.Thomas  
[REDACTED]

Line	Description	Qty	Ext. Price
1	Nelson Swag Leg Armchair, White	100	\$499.00

Total Merchandise Amount: \$499.00

Total Tax Amount: \$37.55

Total Shipping Amount: \$37.42

Total Order Amount: \$573.97

If you have questions or comments regarding your order, please feel free to contact us:

- Contact your Studio representative: [www.dwr.com/dwrstudio.cfm](http://www.dwr.com/dwrstudio.cfm) <<http://www.dwr.com/dwrstudio.cfm>>
- Call Customer Service: 1.800.944.2233 (or 1.415.248.5397 outside the U.S.)
- Email Customer Service: [service@dwr.com](mailto:service@dwr.com) <<mailto:service@dwr.com>>

Sincerely,

Design Within Reach

<http://www.dwr.com/>  
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