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**From:** [REDACTED] <[REDACTED]>  
**Sent:** Monday, April 2, 2012 4:51 PM  
**To:** Bella Klein  
**Cc:** [REDACTED]  
**Subject:** Re: Google \$20.00 - Your order is on hold: Please update your credit card

it looks like it's extra storage for his gmail email account? I'm not sure if that's exactly what it is? If it's a charge he made, and he needs to log into his google account to change credit card info, perhaps we can help him with this since she's with him.. he can log into his account and she can help update the credit card info?

On Apr 2, 2012, at 12:48 PM, Bella Klein wrote:

And if this charge is correct i don't have login to his google account, and can't change credit card. Any suggestions?

Txs

Begin forwarded message:

From: Bella Klein [REDACTED]  
Date: April 2, 2012 2:38:48 PM EDT  
To: [REDACTED] >

=div style="margin-top: 0px; margin-right: 0px; margin-bottom: 0px; margin-left: 0px;">" > Subject: Fwd: Google =20.00 - Your order is on hold: Please update your credit card

Hi Sarah, it was a charge in April 2011 for \$20 from google. I believe it was one of the fraud charges, unless JE has a Google device I don't know about.

04/02/11 GOOGLE \*PAID STORAGEPAYMENT SVC =20.00  
03FEKRAH481600PYE10065

Begin forwarded message:

From: Jeffrey Epstein =lt;jeevacation@gmail.com>  
Date: April 2, 2012 12:22:49 PM EDT

To: Bella Klein <[REDACTED]>

=div style="margin-top: 0px; margin-right: 0px; margin-bottom: 0px; margin-left: 0px;">>Subject: Fwd: Google \$20.00 - Your order is on hold: Please update your credit card

if you need something from me,, email =e.. otherwise change credit card

----- Forwarded message -----

From: =b class="gmail\_sendername">Google Checkout <noreply@checkout.google.com>  
Date: Mon, Apr 2, 2012 at 12:18 PM  
Subject: Google \$20.00 - Your order is on hold: Please update your credit card  
To: jeevacation@gmail.com

<x-msg://633/>  
<x-msg://633/>

New! Google Checkout is now part of Google Wallet. Google Wallet makes buying easy with one wallet for online, mobile and in-store shopping. Learn more  
Purchased from:  
Google  
<http://www.google.com/accounts/ManageStorage>

</=d>

Hello j epsteein,

Your Google Order #942235507816253 with Google is currently on hold. An attempt to charge your AMEX xxx-2003 for \$20.00 on Apr 2 failed. This may have occurred because of insufficient funds, or as a precautionary measure against fraud. You may see authorizations on your billing statement for a declined charge. Occasionally, the authorization for a charge may be approved, but the actual charge for the order declined. Contact the customer service department for AMEX xxx-2003 for help with resolving this payment issue.

If you'd still like to receive this order make sure to update your payment information in your Google Checkout account, rather than placing a new order. If you place a new order with updated payment information, any pending orders will resume automatically. If valid payment information isn't provided within 7 days, the order will be cancelled. Update your payment information at

<https://checkout.google.com/updateCreditCard> =br>

Once you've updated your payment information, you can verify that your order is processing by reviewing your receipt at <https://checkout.google.com/view/receipt?t=94223550781=253>

Order date: =b>Apr 2, 2012 9:18 AM PDT

Google order number: 942235507816253

Shipping Status      Qty      Item=/td>      Price

Shipping Status	Qty	Item	Price
Digital delivery	1	Google storage - 80 GB shared storage plan for jeevacation@gmail.com	\$20.00

Total: \$20.00

(includes Tax =NY) \$0.00)

More information:

Tips for troubleshooting payment declines Instructions for updating your payment information

Need help? Visit the Google Checkout help center. Please do not reply to this message.

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Jeffrey Epstein

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