
From: Karyna Shuliak [REDACTED]
Sent: Monday, December 3, 2012 5:47 PM
To: BOA BOA
Subject: Re: order confirmation

Hi Boa,
Please disregard my request .
Thanks.

On Sunday, December 2, 2012, BOA BOA wrote:

Hi Karyna,

I was off Fri/Sat so I just received your message and email. I will initiate the return process. =Please put the rug back in it's original package so Fedex can pick it =p. Once we receive the return we will credit your card minus the 10% re=stocking fee and shipping.

Thank you!

On Fri, Nov 30, 2012 at 2:09 PM, Karyna S=uliak [REDACTED] wrote:=br>

Dear Boa,

I would like to =turn the thatch rug , that I have purchased from your store. Please advic= what needs to be done in order to complete the return. You can eather ema=I me or call my cell [REDACTED]

Thank you,
Karyna.

On Nov 6, 2012, at=11:48 AM, BOA BOA wrote:

Good morning Karyn,

Thank you for calling back to place your order. I've attached a =opy of the receipt for your records.

Please call or email me if=you need anything else.

Warm Regards,

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BOA<=b>
Account Executive
<=span>
DWR E62nd Studio

27 East 62nd S=reet

New York, NY 10065

T: [REDACTED]
F: [REDACTED]

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=span style>
BOA<=b>
Account Executive
<=span>
DWR E62nd Studio

27 East 62nd Street
New York, NY 10065

T [REDACTED]
F [REDACTED]

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The Herman Miller® Sale: November 19–December 10.
Save 15% and enjoy Free Shipping on select Herman Miller products.

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