



120 East 23rd Street
New York, NY 10010
www.twcnyc.com

NOTICE OF BULK RATE SERVICES

February 29, 2012

Dear Resident of 301 East 66th Street, New York, NY

Great news!

Your building has re-enrolled into Time Warner Cable's bulk rate, discount program. Under this **three-year Agreement** approved by the building's Board of Manager's, Time Warner Cable will provide **Basic, Standard, DTv and Showtime service** on the first television set for every participating cable subscriber in the building at a fixed, monthly rate of **\$61.50*** per unit, a 33% discount off of the current retail price. Bulk rate subscribers will also be entitled to receive initial, monthly rates of **\$33.00*** each for Time Warner Cable's RoadRunner, High-Speed, Online Service and Digital phone service. **The new bulk rate goes into effect March 1, 2012.** **Rates do not include any applicable taxes and fees and are subject to 5% annual increases.*

*Time Warner Cable's regular billing policy is such that we bill all our customers for one month's service in advance. Consequently, you may receive and paid your March, 2012 **Basic, Standard, DTv and Showtime** service bill prior to March 1, 2012, the effective bulk rate date. In that case, you will automatically receive the appropriate account adjustments and credits where required on your next bill. If you are not currently a cable customer, you may request to receive the bulk rate services under this bulk agreement free of installation charges. Please note that if you are not currently a DTv subscriber you **MUST** make arrangements with our 24 hour Customer Service Center (212 358-0900) to upgrade your service and install a digital converter in order to receive any bulk rate discounts. There are no install fees to upgrade to or join the buildings bulk rate program.*

Please contact our 24 hour Customer Service department at **(212) 358-0900** if you have any questions. We look forward to providing you with the finest in cable television service.

Sincerely,

TIME WARNER CABLE

CABLE

HIGH-SPEED ONLINE

DIGITAL PHONE

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