
From: American Express <AmericanExpress@email.americanexpress.com>
Sent: Wednesday, May 2, 2012 12:15 PM
To: [REDACTED]
Subject: American Express Wants Your Feedback for Trip ID 321227763175

Dear American Express® Travel Customer:

You are receiving this email because you recently made a reservation with American Express Travel.

American Express Travel is interested in your feedback to ensure we are consistently delivering the highest level of service. We would like you to participate in a brief survey about your experience with American Express Travel.

Advanis, an independent marketing research firm, has been commissioned to conduct the survey on our behalf. The answers you provide will remain strictly confidential and will only be used to enhance our understanding of your needs so that we can better serve you.

To begin the survey, simply click here [\[REDACTED\]](https://surveys.advanis.ca/ctsat10?trip=321227763175&src=AMEX&type=AIR&sid=581564001012915413039223696&trans=B&c=r&date=2012-05-01&baid=&mcc=&maid=&http://email.americanexpress.com=a/hBPn1-AAQB6AAB7Rs5vNskTed.AQB6AANM/axp1?TRIP=321227763175&SRC=AMEX&T=PE=AIR&SID=581564001012915413039223696&TRANS=B&CTR=&DATE=2012-05-01&BAID=&MCC=&MAID=>)hBPn1-AAQB6AAB7Rs5vNskTed.AQB6AANM/axp1?TRIP=321227763175&SRC=AMEX&TYPE=AIR&SID=581564001012915413039223696&TRANS=B&CTR=&DATE=2012-05-01&BAID=&MCC=&MAID=> .

Thank you in advance for your participation. We look forward to hearing from you!

Sincerely,

American Express Travel
Chief Quality Officer

<=r> ADDITIONAL INFORMATION:

If you are unable to click on the address, please copy and paste the text below into your browser's address bar.

<https://surveys.advanis.ca/ctsat10?trip=321227763175&src=AMEX&type=AIR&sid=581564001012915413039223696&trans=B&c=r&date=2012-05-01&baid=&mcc=&maid=&http://email.americanexpress.com=a/hBPn1-AAQB6AAB7Rs5vNskTed.AQB6AANM/axp1?TRIP=321227763175&SRC=AMEX&T=PE=AIR&SID=581564001012915413039223696&TRANS=B&CTR=&DATE=2012-05-01&BAID=&MCC=&MAID=>>

<=r> Please accept our apologies if you receive more than one invitation to participate in this survey. If you have any questions or technical problems while completing this survey, please call the Advanis Project Director, Sue Day, at 1-866-820-5163 or send an e-mail message to sday1346survey@advanis.ca <mailto:sday1346survey@advanis.ca> for a prompt response (please quote American Express Project 1346 over the phone if you call with a question).

American Express wants to underscore that we firmly support our privacy policy (your right to request not to be contacted). You will never be asked to buy anything, and you will not be called by anyone as a result of your participation (unless you specifically ask that someone from American Express contact you while completing the survey).

American Express Privacy statement.

<https://www.americanexpress.com=privacy> <<http://email.americanexpress.com=a/hBPn1-AAQB6AAB7Rs5vNskTed.AQB6AANM/axp2>>

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