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**From:** Lesley Groff <[REDACTED]>  
**Sent:** Thursday, May 10, 2012 8:36 PM  
**To:** [REDACTED]  
**Subject:** Wait Listing Seat

I have been told by Open Skies and AMex that wait listing a seat is not possible (wait listing a flight is...not a particular seat) Amex suggests on the day of the flight to start calling that morning and particularly a few hours before the flight...that is usually when people decide not to take a trip and cancel their ticket...since these seats are fully refundable, they tend to cancel the day of...

I will call tonight and check on the seat from time to time tomorrow...can you please check on it come Saturday?

Is this information we want to pass on to JE or just keep trying for him?<?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">

```
<plist version="1.0">
<dict>
  <key>date-sent</key>
  <real>1336682144</real>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>original-mailbox</key>
  <string>imap:[REDACTED]/INBOX</string>
  <key>remote-id</key>
  <string>27893</string>
  <key>subject</key>
  <string>Wait Listing Seat</string>
</dict>
</plist>
```