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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Friday, June 15, 2018 3:19 PM  
**To:** Daphne Wallace; Bella Klein  
**Cc:** Richard Kahn  
**Subject:** Fwd: Your order from ducduc Shipped!  
**Attachments:** image003.jpg

I received a call from Eileen (from ducduc logistics) after sending you the email. They made a mistake and did not crate the beds. Eileen spoke to the store and knows we paid for the crating. So they will crate it, but there will be a different delivery date now.  
Eileen will be calling Rich to discuss.

Begin forwarded message:

**From:** Daphne Wallace <[REDACTED]>  
**Subject:** Re: Your order from ducduc Shipped!  
**Date:** June 15, 2018 at 11:54:48 AM EDT  
**To:** Karyna Shuliak <[REDACTED]>  
**Cc:** Bella Klein <[REDACTED]>

Greetings Karyna,

Thank you. I will let you know when the beds are received at Tropical FL. Kind regards, Daphne

On Fri, Jun 15, 2018 at 9:43 AM Karyna Shuliak <[REDACTED]>  
> wrote:

Begin forwarded message:

**From:** Eileen Rollins <[REDACTED]>  
**Date:** June 15, 2018 at 7:53:45 AM EDT  
**To:** "karynashuliak@icloud.com" <[REDACTED]>  
**Subject:** Your order from ducduc Shipped!

Congratulations! Your order shipped.

ORDER

100432

SHIPPED

6-14-18

CARRIER

White Glove Transportation

BOL

123810

It will be delivered via the carrier listed above – they will call the order's shipping contact to schedule a delivery appointment.

CARRIER

CONTACT

Special Moving Services

[REDACTED]

White Glove Transportation

[REDACTED]

IMPORTANT! Please inspect ALL pieces before signing for the delivery.

If there is any damage please note the issue on the Bill of Lading. If there is significant damage you may refuse the delivery. The shipper will report the issue to us, but please call Customer Service and let them know as well [REDACTED] We stand behind all of our products and will work with you to resolve the issues.

Please keep in mind that transit times vary according to final destination.

Tri-State (NY, NJ, CT) delivery: within 3 business days

Greater US delivery East of the Rockies: 7-14 business days

Greater US delivery West of the Rockies: 14-21 business days

If you have any other questions at all please call us at [REDACTED]

Sincerely,

Client Services

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists

ducduc

100 Lawton Street

Torrington, CT 06790

[REDACTED]

[www.ducducnyc.com](http://www.ducducnyc.com) <<http://www.ducducnyc.com/>>

[www.thenewtraditionalists.com](http://www.thenewtraditionalists.com) <<http://www.thenewtraditionalists.com/>>

Eileen Rollins

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