
From: [REDACTED]
Sent: Tuesday, May 15, 2012 1:38 PM
To: Bella Klein
Cc: Rich Kahn; [REDACTED]
Subject: Fw:
Attachments: larry.pdf

Well I'm facing a big problem, the carpet was shipped from Skandia (the burn certification company to Applicators plus in Dallas Texas for burn treatment since the carpet failed burn certification!.. During the shipping from Skandia to Applicators plus, UPS damaged the carpet. I'm not sure if its salvageable, its a maybe, but I would like to get a refund from shipping company if possible, Bella, could ask your Tiger personality and attack shipping company and get us a refund?? We paid \$2,600 ish for this carpet, it is being used for our new helicopter.. Do you have time to help, my next email will show damaged carpet, Can you help me? I am traveling to Georgia today to pick up the new helicopter and bring to West palm bch for interior installation.

Always an issue, sorry

Larry

Sent via BlackBerry by AT&T

-----Original Message-----

From: "Connie Edwards" <[REDACTED]>
Date: Tue, 15 May 2012 08:22:17
To: <[REDACTED]>
Subject: RE:

Hey Larry,

I have attached the tracking number you wanted. Let me know if you need anything else.

Thank you,

Connie Edwards
Phone: [REDACTED] Ext. 309
Fax: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, May 14, 2012 4:39 PM
To: Paul Mullen
Cc: [REDACTED]; 'Kim Nicholson'; Connie Edwards
Subject: Re:

Paul.,

I think it may be ok, sind the carpet is going in a helicopter and area is small, I will speak to installer to make sure its ok, is the good

side damage also??

Connie, who did we use to ship, do you have tracking number for me and receipt?

The carpet was damage in shipping.

Thx

Sent via BlackBerry by AT&T

From: "Paul Mullen" <[REDACTED]>
Sender: "Paul Mullen" <[REDACTED]>
Date: Mon, 14 May 2012 15:42:45 -0500
To: <[REDACTED]>
Cc: <[REDACTED]>; 'Kim
Nicholson' <[REDACTED]>
Subject: FW:

Hello Larry,

Please look at the picture. The carpet has shipping damage and has been punctured in a few places. The damage has occurred in the small dark areas in the picture. Please advise if you would like us to proceed.

Thank you,

Paul

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, May 14, 2012 3:44 PM
To: [REDACTED]
Subject:

** EVENTS **

EVENT	LOCATION	DATE	BOOTH
EBACE	Geneva	May 14-16	755
NBAA	Orlando	Oct 30-Nov 1	.

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