
From: Karyna Shuliak <[REDACTED]>
Sent: Friday, June 15, 2018 8:06 PM
To: Richard Kahn
Cc: Daphne Wallace; Bella Klein
Subject: Re: Your order from ducduc Shipped!

Could not reach neither Eil=en nor Kathryn. Will keep trying.

On Jun 15, 2018, at 3:55 PM, Richard Kahn <[REDACTED]> wrote:

<=iv>

=ileen never called so i would appreciate if either daphne or karyna can cal= to work out logistics

i assu=e they will have to crate for tropical
how and when wi=l this be done?

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On J=n 15, 2018, at 11:18 AM, Karyna Shuliak <[REDACTED]> wrote:

I received a call from Eileen (from ducduc logistics) after sendin= you her email. They made a mistake and did not crate the beds. Eileen spok= to the store and knows we paid for the crating. So they will crate it, but=there will be a different delivery date now.

Eileen will be c=lling Rich to discuss.

Begin forwarded message:

=br class="Apple-interchange-newline">
From: Daphne Wa=lace <[REDACTED]>

Subject: Re: Your order from ducduc Shipped!

Date: <=span>June 15, 2018 at 11:54:48 AM EDT

Karyna Shuliak <[REDACTED]>

Cc: Bella Klein <[REDACTED]>

Greetings Karyna,

Thank you. I will let you know when the beds are received=at Tropical FL. Kind regards, Daphne

On Fri, Jun 15, 2018 at 9:43 AM Karyna Shuliak <[REDACTED]>= wrote:

Begin forwarded message:

=blockquote type="cite" class="">
From:=span class="Apple-converted-space"> Eileen Rollins [REDACTED]
Date: June 15, 2018 at 7:53:45 AM EDT
To: "a href="mailto:[REDACTED]" target=" blank"
[REDACTED]
<= class="">Subject: =b class="">Your order from ducduc Shipped!

=/u>

Congratulations! Your ducduc order shipped.=/u>

ORDER

100432

SHIPPED

6-14-18

CARRIER

White Glove Transportatio=

BOL

It will be delivered via the carrier listed above – they will call the order's shipping contact to schedule a delivery appointment.

CARRIER

CONTACT

Special Moving Services

██████████ White Glove Transportation

IMPORTANT! Please inspect ALL pieces before signing for the delivery. If there is any damage please note the issue on the Bill of Lading. If there is significant damage you may refuse the delivery. The shipper will report the issue to us, but please call Customer Service and let them know as well 212-226-1868 x406. We stand behind all of our products and will work with you to resolve the issues.

<= class="MsoNormal" style="background-color: white; background-position: initial initial; background-repeat: initial initial;">

Please keep in mind that transit times vary according to final destination. Tri-State (NY, NJ, CT) delivery: within 3 business days

Greater US delivery East of the Rockies: 7-14 business days

Greater US delivery West of the Rockies: 14-21 business days

If you have any other questions at all please call us ██████████

Sincerely,

Client Services

Eileen Rollins<u>

Client Support & Logistic Coordinator

The New Traditionalists </>

ducduc

100 Lawton Street

Torrington, CT 06790<= class="">

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www.ducducnyc.com <http://www.ducducnyc.com/> </=>
www.thenewtraditionalists.com <http://www.thenewtraditionalists.com/>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists ducdu=

=00 Lawton Street

Torrington, CT 06790T [REDACTED]

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www.thenewtraditionalists.com <http://www.thenewtraditionalists.com/> <=u>

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