

---

**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Friday, June 15, 2018 9:14 PM  
**To:** Eileen Rollins; [REDACTED]  
**Cc:** Richard Kahn; Daphne Wallace; Bella Klein  
**Subject:** Re: Your order from ducduc Shipped!

Dear Kathryn and Eileen,

Based on the phone call with Eileen earlier today, I understand that you made a mistake and did not crate the beds before shipping. Please provide the new date when the furniture will be created and shipped. I would like for it to be done by the end of next week.

Thank you,

Karyna

On=Jun 15, 2018, at 7:53 AM, Eileen Rollins <[REDACTED]> wrote:

<image003.jpg>

Congratulations! Your ducduc order shipped.

ORDER

100432

SHIPPED

6-14-18

CARRIER

White Glove Transportation</=pan>

BOL

123810

It will be delivered via the carrier listed above. They will call the order's shipping contact to schedule a delivery appointment.

CARRIER

CONTACT

Special Moving Services

(212) 500-1010

White Glove Transportation

[REDACTED]  
IMPORTANT! Please inspect ALL pieces before signing for the delivery.&nbsp;

If there is any damage please note the issue on the Bill of Lading. If there is significant damage you may refuse the delivery. The shipper will report the issue to us, but please call Customer Service and let them know as well 212-  
[REDACTED] We stand behind all of our products and will work with you to resolve the issues.

Please keep in mind that transit times vary according to final destination.<span>

Tri-State (NY, NJ, CT) delivery: within 3 business days<span style="font-size:11.0pt">

Greater US delivery East of the Rockies: 7-14 business days

Greater US delivery West of the Rockies: 14-21 business days</span>

If you have any other questions at all please call us at [REDACTED]<span>

Sincerely,<span>

Client Services  
<image005.jpg>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists

ducduc</span>

100 Lawton Street

Torrington, CT 06790=/p>

T: 212.226.1868 x406

www.duc=ucnyc.com <http://www.ducducnyc.com>

www.thenewtraditionalists.com <http://www.thenewtraditionalists.=om>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists <span>

ducduc

100 Lawton Street

Torrington, CT 06790=/p>

www.duc=ucnyc.com <http://www.ducducnyc.com>

www.thenewtraditionalists.com <http://www.thenewtraditionalists.=om>

=