
From: Richard Kahn [REDACTED]
Sent: Friday, June 15, 2018 9:19 PM
To: Karyna Shuliak
Subject: Re: Your order from ducduc Shipped!

no worries as i am happy to help
please let me know if she responds
if not i will call her Monday and be very tough..
thanks

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jun 15, 2018, at 5:01 PM, Karyna Shuliak <[REDACTED]> wrote:

That is crazy, sorry for the trouble.
I will just speak to her myself then.

On Jun 15, 2018, at 4:31 PM, Richard Kahn <[REDACTED]> wrote:

ok
she called and i was on phone so i asked to call back 20 mins later
then she called back and hung up on me after i said hello..

if you connect with her ask her to call my cell
also what is time frame she quoted for crates?

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jun 15, 2018, at 4:25 PM, Karyna Shuliak <[REDACTED]> wrote:

crating.
If you could negotiate the timing please. Because she mentioned end of the month to me for

On Jun 15, 2018, at 4:16 PM, Richard Kahn <[REDACTED]> wrote:

ok
not sure what i am supposed to say other than crate the merchandise..

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

wrote:
On Jun 15, 2018, at 4:07 PM, Karyna Shuliak <[REDACTED]>

Eileen just said she will be calling you right now

On Jun 15, 2018, at 4:07 PM, Richard Kahn <[REDACTED]>
[REDACTED] wrote:

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

[REDACTED]

wrote:

On Jun 15, 2018, at 4:05 PM, Karyna Shuliak <[REDACTED]>

Could not reach neither Eileen nor Kathryn. Will keep trying.

On Jun 15, 2018, at 3:55 PM, Richard Kahn <[REDACTED]> wrote:

work out logistics

eileen never called so i would appreciate if either daphne or karyna can call to

i assume they will have to crate for tropical
how and when will this be done?

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

[REDACTED]

wrote:

On Jun 15, 2018, at 11:18 AM, Karyna Shuliak <[REDACTED]>

I received a call from Eileen (from ducduc logistics) after sending you her email.
They made a mistake and did not crate the beds. Eileen spoke to the store and knows she paid for the crating. So they will
crate it, but there will be a different delivery date now.

Eileen will be calling Rich to discuss.

Begin forwarded message:

[REDACTED]
From: Daphne Wallace <[REDACTED]>

Subject: Re: Your order from ducduc Shipped!

Date: June 15, 2018 at 11:54:48 AM EDT

To: Karyna Shuliak <[REDACTED]>

Cc: Bella Klein <[REDACTED]>

Greetings Karyna,

Thank you. I will let you know when the beds are received at Tropical FL. Kind

regards, Daphne

[REDACTED]
On Fri, Jun 15, 2018 at 9:43 AM Karyna Shuliak <[REDACTED]>
wrote:

Begin forwarded message:

From: Eileen Rollins <[REDACTED]>
Date: June 15, 2018 at 7:53:45 AM EDT
To: [REDACTED]
Subject: Your order from ducduc Shipped!

<image003.jpg>

Congratulations! Your ducduc order shipped.

ORDER

100432

SHIPPED

6-14-18

CARRIER

White Glove Transportation

BOL

123810

It will be delivered via the carrier listed above – they will call the order's shipping contact to schedule a delivery appointment.

CARRIER

CONTACT

Special Moving Services

[REDACTED]

White Glove Transportation

[REDACTED]

IMPORTANT! Please inspect ALL pieces before signing for the delivery.

If there is any damage please note the issue on the Bill of Lading. If there is significant damage you may refuse the delivery. The shipper will report the issue to us, but please call Customer Service and let them know as well [REDACTED]. We stand behind all of our products and will work with you to resolve the issues.

Please keep in mind that transit times vary according to final destination.

Tri-State (NY, NJ, CT) delivery: within 3 business days

Greater US delivery East of the Rockies: 7-14 business days

Greater US delivery West of the Rockies: 14-21 business days

If you have any other questions at all please call us at [REDACTED] or [REDACTED]

[REDACTED]

Sincerely,

Client Services

<image005.jpg>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists

ducduc

100 Lawton Street

Torrington, CT 06790



www.ducducnyc.com <<http://www.ducducnyc.com/>>

www.thenewtraditionalists.com <<http://www.thenewtraditionalists.com/>>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists

ducduc

100 Lawton Street

Torrington, CT 06790



www.ducducnyc.com <<http://www.ducducnyc.com/>>

www.thenewtraditionalists.com <<http://www.thenewtraditionalists.com/>>

=/div><image003.jpg><image005.jpg><image003.jpg><image003.jpg>

<=r class="">

=