
From: Richard Kahn [REDACTED]
Sent: Friday, June 15, 2018 9:19 PM
To: Karyna Shuliak
Subject: Re: Your order from ducduc Shipped!

no worries as i am happy to help
please let me =now if she responds
if not i will call her =onday and be very tough..
thanks

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jun 15, 2018, at 5:01 PM, Karyna Shuliak <[REDACTED]> wrote:

That is crazy, sorry for the trouble.
I =ill just speak to her myself then.

On Jun 15, 2018, at 4:31 PM, Richard Kahn <[REDACTED]> wrote:

ok
she called and i was on =hone so i asked to call back 20 mins later
then =he called back and hung up on me after i said hello..

if you connect with her =sk her to call my cell
also what is time frame she =uoted for crates?

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jun 15, 2018, at 4:25 PM, Karyna Shuliak <[REDACTED]> wrote:

If you could negotiate the timing please. Because she mentioned end of the month to me for crating.

On Jun 15, 2018, at 4:16 PM, Richard Kahn <[REDACTED]> wrote:

ok

not sure what i am supposed to say other than crate the merchandise..

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

wrote:

On Jun 15, 2018, at 4:07 PM, Karyna Shuliak <[REDACTED]

wrote:

Eileen just said she will be calling you right now

On Jun 15, 2018, at 4:07 PM, Richard Kahn <[REDACTED]

> wrote:

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

[REDACTED]

On Jun 15, 2018, at 4:05 PM, Karyna Shuliak <[REDACTED]>

wrote:

Could not reach neither Eileen nor Kathryn. Will keep trying.

On Jun 5, 2018, at 3:55 PM, Richard Kahn <[REDACTED]> wrote:

eileen never called so i would appreciate if either daphne or karyna can call to work out logistics

i assume they will have to crate for tropica
how and when will this be done?

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jun 15, 2018, at 11:18 AM, Karyna Shuliak <[REDACTED]>

wrote:

I received a call from Eileen (from ducduc logistics) after sending you her email. They made a mistake and did not crate the beds. Eileen spoke to the store and knows we paid for the crating. So they will crate it, but there will be a different delivery date now.

Eileen will be calling Rich to discuss.

Begin forwarded message:

From: Daphne Wallace <[REDACTED]>

Subject: Re: Your order from ducduc Shipped!

Date: June 15, 2018 at 11:54:48 AM EDT

To: Karyna Shuliak <[REDACTED]>

Cc: Bella Klein <[REDACTED]>

Greetings Karyna,

Thank you. I will let you know when the beds are received at Tropical FL. Kind

regards, =aphne

On Fri, Jun 15, 2018 at 9:43 AM Karyna Shuliak <[REDACTED]> wrote:

Begin forwarded message:

From: Eileen Rollins <[REDACTED]>

Date: June 15, 2018 at 7:53:45 AM =DT

To: [REDACTED]

Subject: Your =rder from ducduc Shipped!

<image003.jpg>

Congratulations! =our ducduc order shipped.

ORDER

100432

SHIPPED

6-14-18

CARRIER

White Glove =ransportation

BOL

123810

It will be delivered =ia the carrier listed above – they will call the =rder's shipping contact to schedule a delivery appointment.

CARRIER

CONTACT

Special Moving Services

[REDACTED]

White Glove =ransportation

[REDACTED]

IMPORTANT! =nbsp; Please inspect ALL pieces before signing for the =elivery.

If there is any damage please note the issue on the =ill of Lading. If there is significant damage you =ay refuse the delivery. The shipper will report the issue to us, but =lease call Customer Service and let them know as well [REDACTED]. We stand behind all of our products and will work with you to =esolve the issues.

Please keep in mind that transit =imes vary according to final destination.

Tri-State (NY, NJ, CT) delivery: within 3 =usiness days

Greater US delivery East =f the Rockies: 7-14 business days

Greater US delivery West of the Rockies: 14-21 =usiness days

If you have any other questions at all please =all us at [REDACTED] or [REDACTED]

[REDACTED]

Sincerely,

Client =ervices

<image005.jpg>

Eileen Rollins

Client Support & Logistics Coordinator

The New Traditionalists

ducduc

100 Lawton Street

Torrington, CT 06790

[REDACTED]

www.ducducnyc.com <http://www.ducducnyc.com/>

www.thenewtraditionalists.com <http://www.thenewtraditionalists.com/>

Eileen Rollins

Client Support & Logistics Coordinator

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100 Lawton Street

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[REDACTED]

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