
From: Karyna Shuliak <[REDACTED]>
Sent: Thursday, September 20, 2018 6:14 PM
To: Jeffrey
Subject: Fwd: Refund on returned items

Regarding the returned rugs and umbrellas from Artefacto: should we ask for a refund or keep the store credit?
Below are the pictures of the other outdoor rugs that Manny from Artefacto proposed. Hard to tell, but doesn't look so nice = thought.

Begin forwarded message:

From: =/b>Manny <[REDACTED]>

Subject: =/b>RE: Refund on =returned items

Date: September 18, 2018 at 1:24:01 PM AST

To: =/b>'Richard Kahn' <[REDACTED]>, 'Ezequiel' <[REDACTED]>, 'Karyna Shuliak' <[REDACTED]>, 'Bella Klein' <[REDACTED]>, 'Daphne Wallace' <[REDACTED]>

Hi Richard.

We were under the impression that Karyna wanted a =replacement.
Our warehouse is still looking with the =suppliers to find another option for
the OMBRELONE and =UTDOOR RUG.
See attached sample options for outdoor rugs. =et me know if you like any of
them.

Bella Klein just called me today asking for a credit =egarding the cancelled
items.

We just want =o confirm if you prefer to keep a store credit (until we find
the replacement items) or if you prefer a refund.

I will be waiting for your confirmation.
Best regards,

Manny DeSouza

DESIGN CONSULTANT
17651 BISCAYNE =LVD
PHONE [REDACTED]

FAX [REDACTED]

WWW.ARTEFACTO.COM

-----Original Message-----

From: Richard Kahn =mailto:[REDACTED]
Sent: Monday, September =7, 2018 1:58 PM
To: Ezequiel; Karyna Shuliak; Bella =lein; Daphne Wallace; Manny
Subject: Refund on returned =tems

please advise on refund status for 2 =ugs and umbrellas that were sent back
see attached thank =ou

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th =loor
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
cell [REDACTED]

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