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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Thursday, September 20, 2018 6:14 PM  
**To:** Jeffrey  
**Subject:** Fwd: Refund on returned items

Regarding the returned rugs and umbrellas from Artefacto: should we ask for a refund or keep the store credit?  
Below are the pictures of the other outdoor rugs that Manny from Artefacto proposed. Hard to tell, but doesn't look so nice = thought.

Begin forwarded message:

From: =/b>Manny <[REDACTED]>

Subject: =/b>RE: Refund on returned items

Date: September 18, 2018 at 1:24:01 PM AST

To: =/b>'Richard Kahn' <[REDACTED]>, 'Ezequiel' <[REDACTED]>, 'Karyna Shuliak' <[REDACTED]>, 'Bella Klein' <[REDACTED]>, 'Daphne Wallace' <[REDACTED]>

Hi Richard.

We were under the impression that Karyna wanted a replacement.  
Our warehouse is still looking with the suppliers to find another option for the OMBRELONE and UTDOOR RUG.  
See attached sample options for outdoor rugs. Let me know if you like any of them.

Bella Klein just called me today asking for a credit regarding the cancelled items.

We just want to confirm if you prefer to keep a store credit (until we find the replacement items) or if you prefer a refund.

I will be waiting for your confirmation.  
Best regards,

Manny DeSouza

DESIGN CONSULTANT  
17651 BISCAYNE BLVD  
PHONE [REDACTED]  
FAX [REDACTED]  
[REDACTED]  
WWW.ARTEFACTO.COM

-----Original Message-----

From: Richard Kahn [mailto:[REDACTED]]  
Sent: Monday, September 7, 2018 1:58 PM  
To: Ezequiel; Karyna Shuliak; Bella [REDACTED]; Daphne Wallace; Manny  
Subject: Refund on returned items

please advise on refund status for 2 bags and umbrellas that were sent back  
see attached thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cell [REDACTED]

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