
From: Manny <[REDACTED]>
Sent: Tuesday, September 18, 2018 6:33 PM
To: 'Richard Kahn'
Cc: 'Ezequiel'; 'Karyna Shuliak'; 'Bella Klein'; 'Daphne Wallace'
Subject: RE: Refund on returned items

Perfect. We will keep a store credit for future purchases.

Thanks,
Manny.

-----Original Message-----

From: Richard Kahn [mailto:[REDACTED]]
Sent: Tuesday, September 18, 2018 2:28 PM
To: Manny
Cc: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace
Subject: Re: Refund on returned items

store credit ok
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel: [REDACTED]
fax: [REDACTED]
cel: [REDACTED]

> On Sep 18, 2018, at 1:24 PM, Manny <[REDACTED]> wrote:

>
> Hi Richard.
>
> We were under the impression that Karyna wanted a replacement.
> Our warehouse is still looking with the suppliers to find another
> option for the OMBRELONE and OUTDOOR RUG.
> See attached sample options for outdoor rugs. Let me know if you like
> any of them.
>
> Bella Klein just called me today asking for a credit regarding the
> cancelled items.
> We just want to confirm if you prefer to keep a store credit (until we
> find the replacement items) or if you prefer a refund.
>

> I will be waiting for your confirmation.
> Best regards,
>
> Manny DeSouza
>
> DESIGN CONSULTANT
> 17651 BISCAYNE BLVD
> PHONE [REDACTED]
> FAX (305) [REDACTED]
>
> WWW.ARTEFACTO.COM
>
>
>
>
>
> -----Original Message-----
> From: Richard Kahn [mailto: [REDACTED]]
> Sent: Monday, September 17, 2018 1:58 PM
> To: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace; Manny
> Subject: Refund on returned items
>
> please advise on refund status for 2 rugs and umbrellas that were sent
> back see attached thank you
>
>
> Richard Kahn
> HBRK Associates Inc.
> 575 Lexington Avenue 4th Floor
> New York, NY 10022
> tel [REDACTED]
> fax [REDACTED]
> cell [REDACTED]
>
>
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>
>
>
>
> -----
> <PHOTO-2018-09-17-19-06-38.jpg>

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
  <key>color</key>
  <string>000000</string>
  <key>conversation-id</key>
  <integer>43162</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
```

```
<key>date-received</key>
<integer>1537295795</integer>
<key>flags</key>
<integer>8590195841</integer>
<key>remote-id</key>
<string>80519</string>
</dict>
</plist>
```