
From: Manny <[REDACTED]>
Sent: Tuesday, September 18, 2018 6:33 PM
To: 'Richard Kahn'
Cc: 'Ezequiel'; 'Karyna Shuliak'; 'Bella Klein'; 'Daphne Wallace'
Subject: RE: Refund on returned items

Perfect. We will keep a store credit for future purchases.
Thanks,
Manny.

-----Original Message-----

From: Richard Kahn [mailto:[REDACTED]]
Sent: Tuesday, September 18, 2018 2:28 PM
To: Manny
Cc: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace
Subject: Re: Refund on returned items

store credit ok
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
cel [REDACTED]

> On Sep 18, 2018, at 1:24 PM, Manny <[REDACTED]> wrote:

>

> Hi Richard.

>

> We were under the impression that Karyna wanted a replacement.

> Our warehouse is still looking with the suppliers to find another

> option for the OMBRELONE and OUTDOOR RUG.

> See attached sample options for outdoor rugs. Let me know if you like
> any of them.

>

> Bella Klein just called me today asking for a credit regarding the
> cancelled items.

> We just want to confirm if you prefer to keep a store credit (until we
> find the replacement items) or if you prefer a refund.

>

> I will be waiting for your confirmation.

> Best regards,

>

> Manny DeSouza

>

> DESIGN CONSULTANT

> 17651 BISCAYNE BLVD

> PHONE [REDACTED]

> FAX (30 [REDACTED]

>

> WWW.ARTEFACTO.COM

>

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> -----Original Message-----

> From: Richard Kahn [mailto:[REDACTED]]

> Sent: Monday, September 17, 2018 1:58 PM

> To: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace; Manny

> Subject: Refund on returned items

>

> please advise on refund status for 2 rugs and umbrellas that were sent

> back see attached thank you

>

>

> Richard Kahn

> HBRK Associates Inc.

> 575 Lexington Avenue 4th Floor

> New York, NY 10022

> tel [REDACTED]

> fax [REDACTED]

> cel [REDACTED]

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> <PHOTO-2018-09-17-19-06-38.jpg>

<?xml version="1.0" encoding="UTF-8"?>

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