
From: Kim Steube <[REDACTED]
Sent: Tuesday, June 19, 2012 9:38 PM
To: [REDACTED]
Cc: Richard Kahn; Ingrid Won
Subject: Re: Dining room

Hi [REDACTED],
I will email you available site measure dates tomorrow.

Thanks!

Kim Steube
Sacco Carpet Corp
520 Broadway, 6th fl
NY, NY 10012
[REDACTED]

On Jun 19, 2012, at 2:38 PM, " [REDACTED] > wrote:

Hi Kim,

Thank you for this updated quote. I'm wondering if you could have someone come over to the house to do a proper measure of the room before we submit this order for production? If I remember correctly, I don't think anyone has measured the room, but we were just going off of the floor plans. Is it possible to set up a measurement this week, then we can finalize the order?

Thank you!

On Jun 18, 2012, at 10:59 AM, Kim Steube wrote:

Hi Rich,

Rich, we value your business. I know you are frustrated with our pricing and with Marc not responding to your emails. I have asked him to call you and apologize to you for this. I understand he has been in discussion with the mill to find out why our price is higher- it shouldn't be.

Marc leaves for Nepal this Friday and I will make sure he discusses expediting this order with our production manager.

I have worked very successfully with Sarah over the past seven years, and value Jeffrey's business. In these difficult times, we cannot afford to lose a very good customer through bad service and miscommunication.

Please call me if you have any other questions.

Sincerely,

KIM STEUBE
520 BROADWAY
6TH FLOOR
NEW YORK, NY 10012

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<image002.gif> <x-msg://27/facebook.com/saccocarpet> <image003.gif> <x-msg://27/linkedin.com/company/sacco-carpet> <image004.jpg> <x-msg://27/pinterest.com/saccocarpet> <image005.gif> <x-msg://27/saccocarpet.tumblr.com> <image006.gif> <x-msg://27/twitter.com/saccocarpet>

From: Richard Kahn [mailto:r.kahn@hbrk.com]
Sent: Monday, June 18, 2012 10:05 AM
To: Kim Steube
Subject: Re: Dining room

did you have a chance to amend paperwork?
thank you

PLEASE NOTE EFFECTIVE JUNE 5TH MY CONTACT INFO WILL BE AS FOLLOWS:

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor,
New York, New York 10022

On Jun 15, 2012, at 6:33 PM, Kim Steube wrote:

Rich,

Marc is leaving for hong kong this weekend and I want to get this resolved and get this order in production before he leaves. Please confirm the quote was from TP was \$39k so I can amend my paperwork tonight.

Thanks,

Kim Steube
Sacco Carpet Corp
520 Broadway, 6th fl
NY, NY 10012

<JE Dining Room S5451KS.pdf>

