
From: Richard Kahn <[REDACTED]>
Sent: Tuesday, September 18, 2018 6:48 PM
To: Manny
Cc: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace
Subject: Re: Refund on returned items

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
cell [REDACTED]

> On Sep 18, 2018, at 2:33 PM, Manny <[REDACTED]> wrote:

>
> Perfect. We will keep a store credit for future purchases.
> Thanks,
> Manny.

> -----Original Message-----

> From: Richard Kahn [mailto:[REDACTED]]
> Sent: Tuesday, September 18, 2018 2:28 PM
> To: Manny
> Cc: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace
> Subject: Re: Refund on returned items

>
> store credit ok
> thank you

>
> Richard Kahn
> HBRK Associates Inc.
> 575 Lexington Avenue 4th Floor
> New York, NY 10022
> tel [REDACTED]
> fax [REDACTED]
> cell [REDACTED]

>
>
>
>

>
>
>> On Sep 18, 2018, at 1:24 PM, Manny <[REDACTED]> wrote:
>>
>> Hi Richard.
>>
>> We were under the impression that Karyna wanted a replacement.
>> Our warehouse is still looking with the suppliers to find another
>> option for the OMBRELONE and OUTDOOR RUG.
>> See attached sample options for outdoor rugs. Let me know if you like
>> any of them.
>>
>> Bella Klein just called me today asking for a credit regarding the
>> cancelled items.
>> We just want to confirm if you prefer to keep a store credit (until
>> we find the replacement items) or if you prefer a refund.
>>
>> I will be waiting for your confirmation.
>> Best regards,
>>
>> Manny DeSouza
>>
>> DESIGN CONSULTANT
>> 17651 BISCAYNE BLVD
>> PHONE [REDACTED]
>> FAX [REDACTED]
>> [REDACTED]
>> WWW.ARTEFACTO.COM
>>
>>
>>
>>
>>
>> -----Original Message-----
>> From: Richard Kahn [mailto:[REDACTED]]
>> Sent: Monday, September 17, 2018 1:58 PM
>> To: Ezequiel; Karyna Shuliak; Bella Klein; Daphne Wallace; Manny
>> Subject: Refund on returned items
>>
>> please advise on refund status for 2 rugs and umbrellas that were
>> sent back see attached thank you
>>
>>
>> Richard Kahn
>> HBRK Associates Inc.
>> 575 Lexington Avenue 4th Floor
>> New York, NY 10022
>> tel [REDACTED]
>> fax [REDACTED]
>> cel [REDACTED]
>>
>>

```

>>
>>
>>
>>
>>> -----
>> <PHOTO-2018-09-17-19-06-38.jpg>
>

<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
  <key>color</key>
  <string>000000</string>
  <key>conversation-id</key>
  <integer>43162</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1537296500</integer>
  <key>flags</key>
  <integer>8590195841</integer>
  <key>remote-id</key>
  <string>80521</string>
</dict>
</plist>

```