
From: Kelsey Peterson <[REDACTED]>
Sent: Monday, June 11, 2012 9:40 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Shades for [REDACTED]

My pleasure. Once we place the order it takes around 10 business days. The shades are shipped directly to you. Once you receive them please let me know and then I will have my installer call you directly to schedule the installation appointment.

Do you have any other questions about the order?

Thank you,

Kelsey

From: [REDACTED]
Sent: Monday, June 11, 2012 10:29 PM
To: Kelsey Peterson
Cc: [REDACTED]
Subject: Re: Shades for 301 East 66th Street

Thank you Kelsey,

What is the lead time for these shades? Thanks..

On Jun 11, 2012, at 9:54 PM, Kelsey Peterson wrote:

Hi [REDACTED]

[REDACTED]

It was a pleasure meeting you guys last week. Attached are the different orders we discussed. Please let me know if you have any questions or concerns.

Thank you,

Kelsey

Kelsey Peterson Home Fashion Consultant

smith+noble

For questions on an order already placed, feel free to also contact our Shop At Home Customer Care team at [REDACTED] with any questions.

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