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**From:** Kelsey Peterson <[REDACTED]>  
**Sent:** Monday, June 11, 2012 9:40 PM  
**To:** [REDACTED]  
**Cc:**  
**Subject:** RE: Shades for [REDACTED]

My pleasure. Once we place the order it takes around 10 business days. The shades are shipped directly to you. Once you receive them please let me know and then I will have my installer call you directly to schedule the installation appointment.

Do you have any other questions about the order?

Thank you,

Kelsey

From:=[/b]<[REDACTED]>  
Sent: Monday, June 11, 2012 9:29 PM  
To: Kelsey Peterson  
Cc: [REDACTED]  
Subject: Re: Shades for 301 East 66th Street

Thank you Kelsey,

What is the lead time for these shades? Thanks..

On June 11, 2012, at 9:54 PM, Kelsey Peterson wrote:

Hi [REDACTED]

[/o:p]>

It was a =leasure meeting you guys last week. Attached are the different orders =e discussed. Please let me know if you have any questions or =oncerns.

=/o:p>

Thank =ou,

=/o:p>

Kelsey=/o:p>

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=/span>

Kelsey PetersonHome Fashion Consultant  
smith+noble  
=/span>

For questions on an order already placed, feel free to also =ontact our Shop At Home Customer Care team at :  
[REDACTED] with any =uestions.=/span>

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[REDACTED]