
From: Sunspel Customer Service [REDACTED]
Sent: Wednesday, March 20, 2019 9:30 AM
To: Karyna Shuliak
Subject: RE: return request

Dear Karyna,

Thank you for your email. You should have received a packing slip in your parcel with return instructions, so I am sorry if this was missed.

Please send us a brief note in the parcel with your order number, name, address, postcode and contact number. Make sure you tell us what item/size you would like to exchange for, if required.

Postage charges for returning goods are your responsibility, we strongly recommend you ask for a proof of postage in case the parcel goes missing on its way back to us.

The address for returns is:

Sunspel Returns

[REDACTED]

I hope that answers your question, please let me know if you have any further queries.

Kind Regards

Helen Stein
Customer Service Advisor

[REDACTED]
W: sunspel.com
Sunspel Ltd
Cavendish House
Canal Street
Long Eaton
NG10 4HP

-----Original Message-----

From: Karyna Shuliak [REDACTED]
Sent: 19 March 2019 16:56
To: *Customer Service [REDACTED]
Subject: return request

Dear Sir or Madam,

I would like to return a few items from the order #500034243

Please advice how to proceed.

Thank you,

Karyna Shuliak

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>48072</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1553074185</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>remote-id</key>
  <string>88343</string>
</dict>
</plist>
```