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**From:** Caroline O Ryan <[REDACTED]>  
**Sent:** Wednesday, February 13, 2019 11:02 PM  
**To:** Karyna Shuliak  
**Subject:** Re: 1/11/19 update

Window glass person I guess had an accident so he had not come back to work yet so now he recommended someone else so supposedly it will be done by next week.

Windows were washed but the far right LR window has moisture in between the panels so it can't be cleaned.

It seems that the sliding glass interior windows were not washed on the backside (side facing street) but Andrew said his guys are not window washers so they did what they could and we are responsible for the rest.

Added three doorstops

Front door

Door to bedroom (so handle won't hit against small closet door) Bathroom door

Still waiting in the brass security door piece

Caroline O Ryan  
[REDACTED]

> On Feb 13, 2019, at 5:44 PM, Karyna Shuliak <[REDACTED]> wrote:

>

> Thank you. Let me know what he says please.

>

> All the best,

>

> Karyna

>

>> On Feb 13, 2019, at 3:50 PM, Caroline O Ryan <[REDACTED]> wrote:

>>

>> Not yet, I keep asking, but I am meeting him today to address

>> doorstops as the small closet as I want to prevent the handle of the

>> door to bedroom from damaging the closet door

>>

>> Caroline O Ryan

> [REDACTED]

>>

>>> On Feb 12, 2019, at 10:02 PM, Karyna Shuliak <[REDACTED]> wrote:

>>>

>>> Hi Caroline,

>>>

>>> Thank you very much for the update. That's great.

>>> Did Andrew give you the date for the window replacement?

>>>

>>> Thank you,

>>>

>>> Karyna  
>>>  
>>>> On Feb 12, 2019, at 4:10 PM, Caroline O Ryan <[REDACTED]> wrote:  
>>>>  
>>>> Karyna  
>>>>  
>>>> Almost done, outstanding items:  
>>>>  
>>>> MBR sliding glass panel  
>>>> Front door safety latch  
>>>> MBR chain for operating the window blind (Home Depot does not sell  
>>>> then=so I have to check elsewhere  
>>>>  
>>>> Terrace work will be done in spring  
>>>>  
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>>>> <IMG\_0425.jpg>  
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>>>> <IMG\_0424.jpg>  
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>>>> <IMG\_0420.jpg>  
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>>>> <IMG\_0419.jpg>  
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>>>> <IMG\_0418.jpg>  
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>>>>  
>>>> <IMG\_0415.jpg>  
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>>>>  
>>>>  
>>>>  
>>>> <IMG\_0414.jpg>  
>>>>  
>>>>  
>>>>  
>>>> Caroline O Ryan  
>>>> [REDACTED]

```
>>>
>>
>

<?xml version=.0" encoding=TF-8"?>
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  <string>86897</string>
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