From: Sunspel Customer Service <Internet@sunspel.com>
Sent: Tuesday, March 19, 2019 5:02 PM
To: Karyna Shuliak
Subject: RE: return request

Dear Karyna,

Thank you for your email. You should have received a packing slip in your p=rcel with return instructions, so I am sorry if this was missed.

Please send us a brief note in the parcel with your order number, name, add=ess, postcode and contact number. Make sure you tell us what item/size you=would like to exchange for, if required.

Postage charges for returning goods are your responsibility, we strongly re=ommend you ask for a proof of postage in case the parcel goes missing on i=s way back to us.

The address for returns is:

Sunspel Returns

███████████████

I hope that answers your question, please let me know if you have any furth=r queries.

Kind Regards

Helen Stein
Customer Service Advisor

███████████████████████

-----Original Message-----
From: Karyna Shuliak ███████████████
Sent: 19 March 2019 16:56
To: *Customer Service <CustomerService@sunspel.com>
Subject: return request

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Dear Sir or Madam,

I would like to return a few items from the order #500034243

Please advice how to proceed.

Thank you,

Karyna Shuliak

```xml
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
        <key>color</key>
        <string>000000</string>
        <key>conversation-id</key>
        <integer>48072</integer>
        <key>date-last-viewed</key>
        <integer>1553015183</integer>
        <key>date-received</key>
        <integer>1553014901</integer>
        <key>flags</key>
        <integer>8590195841</integer>
        <key>remote-id</key>
        <string>88303</string>
</dict>
</plist>
```