
From: Tristar Worldwide Chauffeur Services [REDACTED]
Sent: Tuesday, September 4, 2012 8:00 PM
To: [REDACTED]
Subject: Greetings from M7 Transportation

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We're pleased to let you know that after 25 years of providing exemplary service, M7 Transportation was acquired by Tristar Worldwide Chauffeur Services in February of this year. We recently completed the integration of the two companies, into a single global entity that serves your transportation needs efficiently with the high standards of service you have come to expect -- locally and around the world.

Effective September 4, 2012, service will be delivered entirely under the Tristar brand. We thought it was important to communicate this name change to avoid any confusion. All invoices, confirmations, credit card statements, chauffeur signs and correspondence will be updated to reflect the change in brand.

You are a valued customer-- and I wanted to share some additional information you might find useful, and details about our services and how they can benefit you and your travelers.

Tristar is known for its customer-focus, our unmatched track record of on time performance, and our flexibility as a chauffeur services provider. We have grown to become a leading provider, guaranteeing a high level of service on six continents. We have owned operations in America, Europe and Asia, and offer service in more than 80 countries worldwide.

The integration of the two companies allows us to serve you even better. You retain all of the technology benefits experienced with M7 and will also enjoy enhancements that include:

- * The opportunity to realize significant cost savings, through our expanded operating platform and the buying power that it allows us to pass along to you. We are able to offer you attractive rates for chauffeur services around the world.
 - * A totally inclusive rate structure, simplifying your invoices and receipts.
 - * A consistently high level of service, with chauffeurs you know and trust - M7's great chauffeurs continue to work with Tristar, and we are making every effort to ensure you receive the best of care at all times.
 - * The integration of best practices from M7, into Tristar's already industry-leading execution of ground transportation services.
 - * Worldwide service with localized rates, in cities such as Hong Kong, London, and Manchester, England.
 - * A dedicated, experienced team of managers and client service professionals, who are here to help 24/7 and answer any questions you may have-- by dialing the same number you have always called, 1-800-562-8808
- <<http://r20.rs6.net/tn.jsp?e=001nvhtLZ6AayS2tHToKATDZGFXu0Vo3PSWGtIVBg8IccD5vEU=ePcISPYL6UhPXd1RpfNN-Cmfk46C3DB0VrxOM9MizNsHdMXBaOWxV3X3GcHmMeGBJL-lw==3D>> .

Marc and Linda Shpilner have been tremendously helpful during this transition, and we owe them a great debt of appreciation. Marc remains active in the business in a sales and operational role, and as I said above, we remain committed to the same level of service and personalized attention M7's customers have come to expect over the years.

Finally, a personal word of thanks to you: Tristar's growth and improvement depend on our loyal customers, and we are grateful every day for your business and your support.

Please don't hesitate to reach out with me directly if I can answer any additional questions or be of help.

Sincerely,

Mike Fogarty

CEO, North America

"Trust Tristar to Deliver the World"

www.TristarWorldwide.com

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