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**From:** FirstBank <firstbank@firstbankpr.com>  
**Sent:** Friday, June 7, 2019 10:00 PM  
**To:** [REDACTED]  
**Subject:** Important security information inside

View on your browser. <<https://firstbankpr.us7.list-manage.com/track/c=ick?u=b71615744b0bc50ff18ba08de&id=a867cc42d5&e=4802ea0bca>>  
<<https://firstbankpr.us7.list-manage.com/t=ack/click?u=b71615744b0bc50ff18ba08de&id=b2fbf1abca&e=4802ea0bca>>  
<<http://firstbank.gotsocial=2Eme/assets/img/branding-bar-1.jpg>>  
<<http://firstbank.gotsocial=2Eme/assets/img/branding-bar-2.jpg>>  
<<http://firstbank.gotsocial.me/assets/im=/branding-bar-3.jpg>>  
<<http://1firstbank.gotsocial.me/kisapp/public/i=g/4013-bvi-fraud/hero.png>>

Your security is our first priority

If you have received a suspicious email with the subject "Your account has been debited" followed by instructions to enter a malicious website, erase the message and block the sender's address immediately. If you mistakenly clicked the link on that message, we encourage you to visit FirstBank's Digital Banking page and change your password.

Avoid falling victim to this deceptive practice of phishing by being constantly alert when receiving any communication requesting you to update, confirm or validate your personal or financial information. Learn to identify the most common forms of phishing to protect yourself from cyber-attacks.

Here are some tips:

- \* Do not open any emails from senders you do not recognize, even if they appear to be legitimate. Verify the sender's email address.
- \* Do not click on a suspicious-looking link.
- \* Refrain from opening email attachments from unknown sources.
- \* For your safety, do not respond to any e-mails requesting personal or financial information. FirstBank will never request you to update or submit personal or financial information via email or any other electronic method.
- \* If you receive a phone call offering exclusive promotions, announcing you as the winner of some prize, do not provide confidential information and finish the call immediately.

- \* Check the body of the email for grammatical errors. The=e types of errors can be warning signs that the email is fraudulent.
- \* Before clicking a link, hover your c=rsor over the link BUT DO NOT CLICK ON IT. The email sy=tem should show a small window with the address of the malicious website.=br>
- \* Change passwords and pin numbers from credit and debit=cards frequently. Make sure these do not have any type of relation with i=portant dates or events in your life.

If you receive a message that you believe to be fraudule=t, contact us at the FirstLine Solutions Center by calling toll-free <= href="tel:" target="\_blank" style="-ms-text-size-adjust: 100%;-web=it-text-size-adjust: 100%;word-wrap: break-word;color: #666666;"> 1.866.6=5.2511, 7 days a week from 6:00 to 12:00 a.m.

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Visit our

branches <https://firstbankpr.us7.list-manage=2Ecom/track/click?u=b71615744b0bc50ff18ba08de&id=468df50eb9&e=4802ea0bca>

Call us

1.866.695.2511 <tel:> <https://firstbankpr.us7.list-

mana=e.com/track/click?u=b71615744b0bc50ff18ba08de&id=5abae70867&e=4802ea0bca>

Access

1firstbank.com <https://firstbankpr.us7.list-

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manage.com/unsubscribe?u=b71615744=0bc50ff18ba08de&id=a01e5589b8&e=4802ea0bca&c=2570d80759> | Add us to your contact list

FirstBank Marketing and Public Relations Department=

1130 Ave. Muñoz Rivera, Río Piedras, P= 00927.

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