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**From:** Bella Klein <[REDACTED]>  
**Sent:** Tuesday, April 30, 2019 12:44 PM  
**To:** CARLUZ TOYLO  
**Cc:** Karyna; Richard Kahn; [REDACTED]  
**Subject:** Re: AED defibrillators preventative maintenance

Thank=you Carluz. Merwin and Anna please update on RMA request.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 30, 2019, at 8:35 AM, CARLUZ TOYLO <[REDACTED]> wrote:

Defibrillators was sent yesterday afternoon  
thru Fed Ex , thank =ou

Carluz =. Toylo  
358 EL Brillo Way  
Palm Beach , FL 33480

On Apr 29, 2019, at 15:20, Bella Klein <[REDACTED]> wrote:

Merwin and Anna please request RMA and send for maintenance. Carluz already requested the RMA  
and will send for replacement as soon as RMA received.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 29, 2019, at 3:13 PM, Karyna Shuliak <[REDACTED]> wrote:

We have 5 defibrillators at 1st Street now: 1 from the house, 2 for the ranch, 1 for the plane  
and = that came back to Paris. Merwin should schedule the maintenance today.

Ana, I have not heard back from you. Please confirm that you received this correspondence.

Thank you.

On Apr 29, 2019, at 1:05 PM, Bella Klein <[REDACTED]> <mailto:[REDACTED]>

> wrote:

Merwin/Karen/Anna/Carluz/Larry,  
Please confirm the maintenance was scheduled and forward backup documents.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 26, 2019, at 10:41 AM, Karyna Shuliak <[REDACTED]>

wrote:

Hello Merwin, Karen and Anna,

Please confirm if you received my email about the defibrillators maintenance.

Thank you.

Karyna

On Apr 25, 2019, at 1:21 PM, Karyna Shuliak <[REDACTED]>

wrote:

Dear All,

Our AED defibrillators are due for preventative maintenance.

After speaking with the service agent it appears the best way for us to proceed would be for each of you to schedule maintenance individually for each property. You will need to ship the defibrillators to them and they will ship it back once the maintenance is done.

Merwin, Carluz, Karen, Ana: please see the email below and all Cardio Partners number to schedule maintenance. They will give you all the necessary information on how to proceed.

Since this is very important, please everyone confirm back to me once you have the defibrillators shipped and receive them back from maintenance.

We currently have the following quantities for each property:

NY x 1 + 1 in the box =or the airplane  
Palm Beach x 1  
Ranch x 2  
Island x 2 (1 on LSJ, 1 on =SJ)  
Paris x 1 (I will have to take care of that =eparately)

me know. Please confirm back the receipt of this message. If you have =ny questions, let

Thank you all.

Karyna

Begin forwarded message:

From: Service at Cardio Partners <[REDACTED]>

Subject: Schedule Your AED Preventative Maintenance Today

It's Time to Service Your AED with Preventative =aintenance

<=r class="">Dear Valued =ustomer,

It is important that your life =aving equipment perform when the need arises. Since your purchase of =ew Fully Auto LIFEPAK CR+ AED with (1) Carry Case (1) Charge-Pak (2) =ads occurred one year ago, we recommend that you contact us to schedule =reventative maintenance on your device. This program will not only =nsure your AED is performing properly, but also will extend the life of =our =roduct.

=tr class="">

Other benefits include

- \* Keep your facility compliant and out of liability
- \* Protect your investment
- \* Maintain cost =avings on =epairs

=/tr>

Serial=Number: 46183937

Please note: Onsite preventive maintenance is available. Ask your service rep about your options.

If your device is nearing the end of its warranty period, please also speak with our service reps about extended warranty options to maintain your device in the most cost-effective and compliant manner possible.

Contact us today:

Email: [REDACTED]

Phone: [REDACTED]

Thank you,  
The Cardio Partners Team

Onsite preventive maintenance is available for a trip fee. We only recommend this option if the customer has enough units for it to be cost effective. Pricing is determined on location (mileage) and the number of units. If customers only have a few units we explain our free loaner program.

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This email was sent to [REDACTED] [unsubscribe from this list](#)

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