

---

**From:** CARLUZ TOYLO <[REDACTED]>  
**Sent:** Tuesday, April 30, 2019 12:35 PM  
**To:** Bella Klein; Karyna; Richard Kahn  
**Cc:** [REDACTED]  
**Subject:** Re: AED defibrillators preventative maintenance

Defibrillators was sent yesterday afternoon= thru Fed Ex , thank you

Carluz N. Toylo  
358 EL Brillo Way  
Palm Beach ,=FL 33480

On Apr 29, 2019, at 15:20, Bella K=ein <[REDACTED]> <mailto:[REDACTED]> > w=ote:

Merwin and Ann= please request RMA and send for maintenance. Carluz already requested the R=A and will send for replacement as soon as RMA received.

Thank you,  
Bella

[REDACTED]  
Tel:=span class="Apple-tab-span" style="white-space: pre;">212-=71-1307

On A=r 29, 2019, at 3:13 PM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

We ha=e 5 defibrillators at 71st Street now: 1 from the house, 2 for the ranch, 1=for the plane and 1 that came back to Paris. Merwin should schedule the &nb=p;maintenance today.

=div dir="ltr" class="">Ana, I have not heard back from you. Please conf=rm that you received this correspondence.

=br class="">  
Thank you.

On Apr 29, 2019, at 3:05 PM, Bella Klein <[REDACTED]> <mailto:[REDACTED]> &g;;  
wrote:

Merwin/Karen/Anna/Carluz/Larry,Please confirm the maintenance was scheduled and forward backu= documents.

Thank you,  
Bella

Tel:=span class="Apple-tab-span" style="white-space: pre;">212-71-1307

On Apr 26, 2019, at 10:41 AM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> > wrote:<=div>

Hello Merwin, Karen and Ana,

Please confirm if you received my=email about the defibrillators maintenance.  
Thank you.

Karyna

On Apr 25, 2019, at 1:21 PM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Dear A=I,

Our AED defibrillators are due for preventative maintenance.

After speaking with the service agent it appears the best way for us to proceed would be for each of you to schedule maintenance individually for each property. You will need to ship the defibrillators to them and they will ship it back once the maintenance is done.

Merwin, Carluz, Karen, Ana= please see the email below and call Cardio Partners number to schedule maintenance. They will give you all the necessary information on how to proceed=

Since this is very important, please everyone confirm=back to me once you have the defibrillators shipped and receive them back from maintenance.

We currently have the following quantities for each property:

NY x 1 + 1 in the box for the air=lane  
Palm Beach x 1  
Ranch x 2  
Island x 2 (1 on LSJ, 1 on GSJ)  
Paris=x 1 (I will have to take care of that separately)

Please confirm back the receipt of this message. If you have any questions, let me know.

Thank you all.

=/div>

Karyna

Begin forwarded message:

From: Service at Cardio Partners <[REDACTED]  
<mailto:[REDACTED]>>

Schedule Your AED Preventative Maintenance Today

=td align="center" style="border-collapse: collapse;" class="">>  
=tr class=""> <http://www.cardiopartners.com/skin/frontend/default/dxe\_responsive/images/main\_logo.png>

=td valign="top" style="border-collapse: collapse;" class="">>

=font style="color: rgb(204, 0, 0); font-size: 18px; line-height: 24px;" c=ass="">It's Time to Service Your AED with  
Preventative Maintenance

</=d>  
<=d valign="top" style="border-collapse: collapse; padding: 0px 10px;" cl=ss="">  
Dear Valued Customer,

It is important that your life saving equipment perform when the need arises. Since your purchase of New Fully Auto Li-EPAK CR+ AED with (1) Carry Case (1) Charge-Pak (2) Pads occurred one year ago, we recommend that you contact us to schedule preventative maintenance on your device. This program will not only ensure your AED is performing properly, but also will extend the life of your product.

Other benefits include

- \* Keep your facility compliant and out of liability
- \* Protect your investment
- \* Maintain cost savings on repairs

[REDACTED]  
<https://mandrillapp.com=track/click/30750659/www.dxemed.com?p=eyJzIjoiQkE3QWxwMm5QOEU0aXpUb2I3cFR=R  
U9acUxnliwidil6MSwicCI6IntcInVclj0zMDc1MDY1OSxclnZcljoxLFwidXJsXCI6XCJodHR=OlxcXC9cXFwvd3d3LmR4ZW1IZC5j  
b21cXFwvc2VydmljZXM\_dXRtx3NvdXjjZT1XQVJSQU5UWSZ=dG1fbWVkaXVtPWVtYWlsJnV0bV9jYW1wYWlnbj1hdXRvbW  
F0ZWRlbWFpbHNcixclmlkXCI6XCJ=YmjJmzg40WVkZGE0Y2Q3OTIIYjlmZWI0MmQ4NDAzNFwiLFwidXJsX2IkC1wiOltcljA3  
MjcyMmE=NDY3ODU2YWEzODU4ZWlxM2I1MjFiNmRhY2RjOWUzYjcl19In0>

</body>  
=tr class="">Please note: Onsite preventative maintenance available. Ask your service rep about your options.

</=d>

If your device is nearing the end of its warranty period, please also speak with our service reps about extended warranty options to maintain your device in the most cost-effective and compliant manner possible.

Contact us today:

Email: Phone: [REDACTED] <mailto:[REDACTED]>

<= style="margin: 1em 0px; font-size: 14px; line-height: 22px;" class="">=hank you,  
The Cardio Partners Team

Onsite preventive Maintenance are available for a trip fee. We only recommend this option if the customer has enough units for it to be cost effective. Pricing is determined on location (mileage) and the number of units. If customers only have a few units we explain our free loaner program.

---

=hr size="1" class="">

=/table>

<<https://mandrillapp.com/track/open.php?u=30750659&id=dbbc3889edda4cd799eb9feb42d84034>>

This email was sent to [REDACTED] <mailto:[REDACTED]> | unsubscribe from this list  
<<https://mandrillapp.com/track/click/30750659/mandrillapp.com?==eyJzIjoiX18tR0tMZDhRdVdzUkJTdnJ5OVdaNUhNdGY0liwidil6MSwicCI6IntcInVcIj0z=Dc1MDY1OSxInZcIjoxLFwidXJsXCI6XCJodHRwOlxcXC9cXFwvbWFuZHJpbGxhcHAuY29tXFxc=3RyYWNrXFxcl3Vuc3ViLnBocD91PTMwNzUwNjU5JmlkPWRiYmMzODg5ZWRkYTRjZDc5OWViOWZl=jQyZDg0MDM0LlIaSWg1d0NFbm5rOGhOdVJ1OHRIZnM0eDUzayUzRCZyPWh0dHBzJTNBJTJGJTJG=WFuZHJpbGxhcHAuY29tJTJGdW5zdWIIM0ZtZF9lbWFpbCUzREtBUlloQVNIVUxJQUsIMjU0MEID=E9VRC5DT01clixclmlkXCI6XCJkYmJjMzg4OWVkJGE0Y2Q3OTI1YjImZWI0MmQ4NDAzNFwiLFwi=XJsX2lkc1wiOltcljg3ZjkyM2YxODI4NmZjOTc4MDBhNTcwN2VhMjAyYzNhMDQ1MDBmYTRcI19=n0>>>

=