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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Tuesday, April 30, 2019 3:46 PM  
**To:** [REDACTED]  
**Cc:** Bella Klein  
**Subject:** Fwd: AED defibrillators preventative maintenance

It turns out I had a wrong email address for Ana.  
Ana, please confirm the receipt of these emails and let me know if you have any questions.  
Thank you!  
Karyna

=br>Begin forwarded message:

From: Bella Klein <<mailto:[REDACTED]>>  
Date: April 30, 2019 at 8:44:08 AM EDT  
To: CARLUZ TOYLO <[REDACTED]> <mailto:[REDACTED]>  
Cc: Karyna <[REDACTED]> <mailto:[REDACTED]>, Richard Kahn  
<[REDACTED]>  
Subject: Re: AED defibrillators preventative maintenance

<=lockquote type="cite">  
Thank you Carluz. Merwin and Anna please update on RMA request.

Thank you,  
Bella

[REDACTED]  
Tel: <span class="Apple-tab-span" style="white-space: pre;">> [REDACTED]

On Apr 30, 2019, at 8:35 AM, CARLUZ TOYLO <[REDACTED]> <[REDACTED]> wrote:

Defibrillators was sent yesterday afternoon  
thru Fed Ex, thank you

Carluz=N. Toylo  
358 EL Brillo Way  
Palm Beach, FL 33480

On Apr 29, 2019, at 15:20, Bella Klein <  
<mailto:[REDACTED]>

Merwin and Anna please request RMA and send for maintenance. Carluz already requested the RMA and will send for replacement as soon as RMA received. <div class="">

Thank you,  
Bella

[REDACTED]  
Tel: <span class="Apple-tab-span" style="white-space: pre;"> 212-71-1307

On Apr 29, 2019, at 3:13 PM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> wrote: </div>

We have 5 defibrillators at 71st Street now: 1 from the house, 2 for the ranch, 1 for the plane and 1 that came back to Paris. Merwin should schedule the maintenance today.

Ana, I have not heard back from you. Please confirm that you received this correspondence.

Thank you.

On Apr 29, 2019, at 3:05 PM, Bella Keim <[REDACTED]> <mailto:[REDACTED]>  
wrote:

Merwin/Karen/Anna/Carluz=Larry,  
Please confirm the maintenance was scheduled and forward backup documents.

Thank you,  
Bella

[REDACTED]  
Tel: <span class="Apple-tab-span" style="white-space: pre;"> 212-71-1307

On Apr 26, 2019, at 10:41 AM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> wrote: <div>

Hello Merwin, Karen and Ana,

Please confirm if you received my email about the defibrillators maintenance.  
Thank you.

Karyna

On Apr 25, 2019, at 1:21 PM, Karyna Shuliak <[REDACTED]>  
<mailto:[REDACTED]> wrote:

Dear A=I,

Our AED defibrillato=s are due for preventative maintenance.

After speaking with the service agent it appear= the best way for us to proceed would be for each of you to schedule mainte=ance individually for each property. You will need to ship the defibrillato=s to them and they will ship it back once the maintenance is done.

Merwin, Carluz, Karen, Ana= please see the email below and call Cardio Partners number to schedule mai=tenance. They will give you all the necessary information on how to proceed=

Since this is very important, please everyone confirm=back to me once you have the defibrillators shipped ant receive them back f=om maintenance.

W= currently have the following quantities for each property:

NY x 1 + 1 in the box for the air=lane

Palm Beach x 1

Ranch x 2

Island x 2 (1 on LSJ, 1 on GSJ)

Paris=x 1 (I will have to take care of that separately)

Please confirm back the receipt of this mess=ge. If you have any questions, let me know.

Thank you all.

=/div>

Karyna

Begin f=rwarded message:

From: Service at Cardio Partners <

<mailto: >

Schedule Your A=D Preventative Maintenance Today

=td align="center" style="border-collapse: collapse;" class="">=tr class="">

<[http://www.cardiopart=ers.com/skin/frontend/default/dxe\\_responsive/images/main\\_logo.png](http://www.cardiopart=ers.com/skin/frontend/default/dxe_responsive/images/main_logo.png)>

=td valign="top" style="border-collapse: collapse;" class="">

=font style="color: rgb(204, 0, 0); font-size: 18px; line-height: 24px;" c=ass="">It's Time to Service Your AED with Preventative Main=enance

`<div align="top" style="border-collapse: collapse; padding: 0px 10px;" class=""> Dear Valued Customer,`

It is important that your life saving equipment perform when the need arises. Since your purchase of New Fully Auto LI=EPAK CR+ AED with (1) Carry Case (1) Charge-Pak (2) Pads occurred one year ago, we recommend that you contact us to schedule preventative maintenance on your device. This program will not only ensure your AED is performing properly, but also will extend the life of your product.

Other benefits include

- \* Keep your facility compliant and out of liability
- \* Protect your investment
- \* Maintain cost savings on repairs

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U9acUxnliwidil6MSwicl6IntclnVcljozMDc1MDY1OSxclnZcljoxLFwidXJsXCI6XCJodHR=OlxcXC9cXFwvd3d3LmR4ZW1lZC5j  
b21cXFwvc2VydmljZXM\_dXRtX3NvdXJZT1XQVJSQU5UWSZ=dG1fbWVkaXVtPWVtYWVsInV0bV9jYW1wYWIubj1hdXRvbW  
F0ZWRIbWFpbHNclxcmlkXCI6XCJ=YMjJmZg4OWVkJGE0Y2Q3OTIlYjlmZW10MmQ4NDANFwiLFwidXJsX2lkciwiOltcljA3  
MjcyMmE=NDY3ODU2YWEzODU4ZW1xM2l1MjFiNmRhY2RjOWUzYjJcll19In0>

=tr class="">P=ease note: Onsite preventative maintenance available. Ask your service rep a=out your options.

</=d>

If your device is nearing the end of its warranty period, please also speak with our service reps about extended warranty options to maintain your device in the most cost-effective and compliant manner possible.

Contact us today:

Email: Phone: [REDACTED] <mailto:[REDACTED]>

Thank you, The Cardio Partners Team

Onsite preventive Maintenance are available for a trip fee. We only recommend this option if the customer has enough units for it to be cost effective. Pricing is determined on location (mileage) and the number of units. If customers only have a few units we explain our free loaner program.

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