
From: [REDACTED] <[REDACTED]>
Sent: Monday, September 3, 2012 4:49 PM
To: [REDACTED]
Subject: Re: [REDACTED] mothers flight

Thank you [REDACTED]. We have just boarded our flight to Miami. Let me know if you need me to help at all and keep me posted. Thanks

On Sep 3, 2012, at 12:17 PM, [REDACTED] <[REDACTED]> wrote:

> [REDACTED] is asking if we can change her mothers flight from the 4th
> September to same flight on the 5th as she still has to get her
> passport from the embassy and is concerned she will not get it in time
> and will be very rushed
>
> I have checked with Amex, there is availability on the same flight on the 5th September. I have currently made no
changes nor told [REDACTED]. Please advise.
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