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**From:** Bella Klein <[REDACTED]>  
**Sent:** Monday, April 29, 2019 7:20 PM  
**To:** Karyna Shuliak  
**Cc:** Merwin Dela cruz; Carluz; Zorro Ranch Epstein Jeffrey; Ann Rodriguez; TWA FAX visosky  
**Subject:** Re: AED defibrillators preventative maintenance

Merwin and Anna please request RMA and send for maintenance. Carluz already requested the RMA and will send for replacement as soon as RMA received.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 29, 2019, at 3:13 PM, Karyna Shuliak <[REDACTED]> wrote:

We have 5 defibrillators at 1st Street now: 1 from the house, 2 for the ranch, 1 for the plane and that came back to Paris. Merwin should schedule the maintenance today.

Ana, I have not heard back from you. Please confirm that you received this correspondence.

Thank you.

On Apr 29, 2019, at 10:05 PM, Bella Klein <[REDACTED] <mailto:[REDACTED]>> wrote:

Merwin/Karen/Anna/Carluz/Larry,  
Please confirm the maintenance was scheduled and forward backup documents.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 26, 2019, at 10:41 AM, Karyna Shuliak <[REDACTED]> wrote:

Hello Merwin, Karen and Anna,

Please confirm if you received my email about the defibrillators maintenance.

Thank you.

Karyna

On Apr 5, 2019, at 1:21 PM, Karyna Shuliak <[REDACTED]> wrote:

Dear All,

Our AED defibrillators are due for preventative maintenance.

After speaking with the service agent it appears the best way for us to proceed would be for each of you to schedule maintenance individually for each property. You will need to ship the defibrillators to them and they will ship it back once the maintenance is done.

Merwin, Carluz, Karen, Ana: please see the email below and call Cardio Partners number to schedule maintenance. They will give you all the necessary information on how to proceed.

Since this is very important, please everyone confirm back to me once you have the defibrillators shipped and receive them back from maintenance.

We currently have the following quantities for each property:

NY x 1 + 1 in the box or the airplane

Palm Beach x 1

Ranch x 2

Island x 2 (1 on LSJ, 1 on SJ)

Paris x 1 (I will have to take care of that separately)

Please confirm back the receipt of this message. If you have any questions, let me know.

Thank you all.

Karyna

Begin forwarded message:

From: Service at Cardio Partners <service@dxemed.com>

Subject: Schedule Your AED Preventative Maintenance Today

## It's Time to Service Your AED with Preventative Maintenance

<=r class="">Dear Valued Customer,

It is important that your life-saving equipment perform when the need arises. Since your purchase of new Fully Auto LIFEPAK CR+ AED with (1) Carry Case (1) Charge-Pak (2) pads occurred one year ago, we recommend that you contact us to schedule preventative maintenance on your device. This program will not only ensure your AED is performing properly, but also will extend the life of your product.

=tr class="">

Other benefits include

- \* Keep your facility compliant and out of liability
- \* Protect your investment
- \* Maintain cost savings on repairs

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Serial Number: 46183937

Please note: Onsite preventative maintenance available. Ask your service rep about your options.

<tr class="">If your device is nearing the end of its warranty period, please also speak with our service reps about extended warranty options to maintain your device in the most cost-effective and compliant manner possible.

Contact us today:

Email: [service@cardiopartners.com](mailto:service@cardiopartners.com)

Phone: [REDACTED]

Thank you,

The Cardio Partners Team

Onsite preventive maintenance are available for a trip fee. We only recommend this option if the customer has enough units for it to be cost effective. Pricing is determined on location (mileage) and the number of units. If customers only have a few units we explain our free loaner program.

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This email was sent to [REDACTED] [unsubscribe from this list](#)

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