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**From:** [REDACTED]  
**Sent:** Wednesday, November 24, 2010 3:56 PM  
**To:** [REDACTED]

Hey [REDACTED] I called to change your ticket with klm and they told me the ticket=only allows one change which we already did, and I can't change it even for=a fee. I want to call again and see if another person tells me the same thi=g or not. I'm about to go in to the eye doctor and won't be able to see for=about 4 hours after. Maybe you can try and call and see if they tell you th= same thing. I don't think it matters to Je who does it as long as it gets d=ne.

We may have to buy a whole new ticket if they tell you the same thing. =?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">

<plist version=.0">

<dict>

```
<key>flags</key>
<integer>8590195713</integer>
<key>original-mailbox</key>
<string>imap:[REDACTED]/Sent%20Messages</string>
<key>remote-id</key>
<string>410</string>
```

</dict>

</plist>