
From: [REDACTED]
Sent: Monday, December 10, 2012 5:08 PM
To: Faubourg-Cuir
Subject: Re: Your order at Hermès N° [REDACTED]

I would appreciate having the strap shipped to me at:

[REDACTED]

I have a credit with your store from the previous strap which was incorrectly made that I returned. I would like to use this credit. I don't remember how much it was for, but if you can please find out and let me know what I owe after the credit for shipping, etc. I will pay the balance with my [REDACTED]
Thank you very much,
[REDACTED]

<iv>On Dec 10, 2012, at 11:55 AM, Faubourg-Cuir <[REDACTED]> wrote:

Dear Madam,

We are pleased to inform you that the Shoulder strap, in black box, with palladium hardware, which you kindly ordered, is at your disposal in our store.

In the case of shipment, the total price would be the following:

- 1 Shoulder strap: 295 € (VAT included)	
. less 10% export discount	265 €
. plus shipping and insurance charges	61 €
TOTAL	326 €

In order to ship you this article, we thank you to proceed with the settlement:

· either, by bank transfer, in euros, to our BNP PARIBAS account (bank details attached). In this case, please return the bank transfer receipt.

· or, by the debit of your [REDACTED] or JCB credit card. In this case, please return the attached authorization form, once completed (with security code) and signed. Kindly call ahead to notify American Express of the pending charges. (This payment is only in the case of shipment)

With your settlement, please mention the following file reference: [REDACTED]

We would be grateful if you could give us instructions at your earliest convenience, as without reply from you by January 7th, 2012, we will have to put it back for sale in our store.

We also inform you that we do not accept orders placed by fax, phone or email. In addition, we advise you that for orders placed after December 1st, 2012, no items will be shipped anymore.

In the meantime, we remain at our entire disposal,

Sincerely yours,
<Mail Attachment.gif>

<BANK DETAILS.doc><Authorization Form 23835.doc>- - - - -

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