

---

**From:** [REDACTED]  
**Sent:** Monday, December 10, 2012 5:08 PM  
**To:** Faubourg-Cuir  
**Subject:** Re: Your order at Hermès N° [REDACTED]

I could appreciate having the strap shipped to me at:  
[REDACTED]

I have a credit with your store from the previous strap which was incorrectly made that I returned. I would like to use this credit. I don't remember how much it was for, but if you can please find out and let me know what I owe after the credit for shipping, etc. I will pay the balance with my [REDACTED]  
Thank you very much,  
[REDACTED]

<=iv>On Dec 10, 2012, at 11:55 AM, Faubourg-Cuir <[REDACTED]> wrote:

Dear Madam,

We are pleased to inform you that the Shoulder strap, in black box, with palladium hardware, which you kindly ordered, is at your disposal in our store.

In the case of shipment, the total price would be the following:

- 1 Shoulder strap: 295 € VAT included)						
. less 10% export discount [REDACTED]	.....					265 €
. plus shipping and insurance [REDACTED]	.....					61 €
=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;
=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;	=nbsp;
=OTAL	.....					
						326 €

In order to ship you this article, we thank you to proceed with the settlement:

either, by bank transfer, in euros, to our BNP PARIBAS account (bank details attached). In this case, please return the bank transfer receipt.

or, by the debit of your [REDACTED] or JCB credit card. In this case, please return the attached authorization form, once completed (with security code) and signed. Kindly call ahead to notify American Express of the pending charges.(This payment is only in the case of shipment)

With your settlement, please mention the following file reference: [REDACTED]

We would be grateful if you could give us instructions at your earliest convenience, as without reply from you by January 7th, 2012, we will have to put it back for sale in our store.

We also inform you that we do not accept orders placed by fax, phone or email. In addition, we advise you that for orders placed after December 1st, 2012, no items will be shipped anymore.

In the meantime, we remain at your entire disposal,

Sincerely yours,

<Mail Attachment.gif>

<BANK DETAILS.doc><Authorization Form 23835.doc>- -----

This message and its attachments is intended solely for the addressee(s) and is confidential. If you receive this message in error please delete it and immediately notify the sender. Any use of this message and/or its contents by a person other than an addressee and any further dissemination or disclosure of the contents of this message either in whole or in part is prohibited except with the prior written approval of the sender.

This message has no contractual value and in no way represents a commitment of Hermès International or one of its subsidiaries.

This message has been transmitted over the internet and Hermès International (and its subsidiaries) cannot therefore guarantee the integrity of this message nor that it will be received and read only by the addressee(s). In no event shall Hermès International (and its subsidiaries) be liable for any modifications to the message that may occur during its transmission nor for any unauthorized use of the contents of this message by any person other than the addressee(s).

- -----  
----- ----- =

=