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**From:** [REDACTED] <[REDACTED]>  
**Sent:** Friday, November 26, 2010 12:02 AM  
**To:** [REDACTED]  
**Subject:** Re:

You have got to be joking! That's what happened the first time I changed it.=They said I couldn't change it at all, even for a fee, then I call back and=they change it no problem for no fee or anything! They are crazy!!

On Nov 25, 2010, at 6:59 PM, [REDACTED] <[REDACTED]> wrote:

> Can you believe the woman I got let me change the ticket no charge and say= I can still make more changes!!! It is unbelievable that they can have pe=ple like the one you got!!!!!!

>

> Sent from my iPhone

<?xml version=.0" encoding=TF-8"?>  
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
<plist version=.0">  
<dict>  
    <key>flags</key>  
    <integer>8590195713</integer>  
    <key>original-mailbox</key>  
    <string>imap://[REDACTED]</string>  
    <key>remote-id</key>  
    <string>412</string>  
</dict>  
</plist>