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**From:** Restoration Hardware [REDACTED]  
**Sent:** Thursday, January 17, 2013 4:51 PM  
**To:** [REDACTED]  
**Subject:** Restoration Hardware: Order Update - Order # [REDACTED]

<<http://www.restorationhardware.com>>  
Order Notification Update  
<<http://www.restorationhardware.com/assets/images/blank.gif>>

Order Status

Thank you for your recent purchase. We apologize for the delay in shipping your order [REDACTED] and appreciate your patience. Please see below for details pertaining to the updated status of each item as it has changed. If you have any questions regarding the status of your order, please contact us at Restoration Hardware.

<<http://www.restorationhardware.com/assets/images/blank.gif>>

Shipping Address

[REDACTED]  
[REDACTED]  
9 E. 71st St.  
New York, NY 10021  
United States

<<http://www.restorationhardware.com/assets/images/blank.gif>>  
Billing Address

[REDACTED]  
[REDACTED]  
9 E 71st St  
New York, NY 10021  
United States

<<http://www.restorationhardware.com/assets/images/blank.gif>>

Items in your Order

| Quantity  | Total            |
|---|------------------|
| < <a href="http://media.restorationhardware.com/is/image/rhis/prod1643003?GAL4\$">http://media.restorationhardware.com/is/image/rhis/prod1643003?GAL4\$</a> > | Leather Swatches |

Item #: 66010199 TBCO  
Leather: Tobacco

Delivery Method: Standard Delivery Shipping <<http://www.restorationhardware.com/customer-service/shipping-and-delivery-info.jsp>

Expect delivery on or before 02/12/13

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<<http://www.restorationhardware.com/assets/images/blank.gif>>

## Important Information

### Furniture Orders

For your convenience, items eligible for Unlimited Furniture Delivery are held for a single delivery, shipping when all items on the order are available. The final charges for each shipment will be applied as each shipment releases. Tax and shipping charges are considered estimated and will be re-calculated at the time of shipment to ensure they take into account the most current local tax information.

Custom orders are made especially for you and ship separately. Restoration Hardware will retain a deposit for custom orders 24 hours after order placement. With the exception of manufacturer defects or damages, this deposit cannot be refunded upon cancellation, change, or return of your custom order.

Merchandise, freight, and tax charges will be applied to your account once an item has shipped. If you've ordered multiple items, some items may be shipped separately without additional charges.

If you have any questions, please contact Customer Service <<http://www.restorationhardware.com/customer-service/contact-us.jsp>> .

<<http://www.restorationhardware.com/assets/images/blank.gif>>

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Privacy Policy <<http://www.restorationhardware.com/customer-service/privacy-policy.jsp>> | Frequently Asked Questions (FAQs) <<http://www.restorationhardware.com/customer-service/frequently-asked-questions.jsp>> | Contact Us <<http://www.restorationhardware.com/customer-service/contact-us.jsp>> | Customer Service <<http://www.restorationhardware.com/customer-service/index.jsp>>