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**From:** [REDACTED]  
**Sent:** Sunday, January 27, 2013 10:06 PM  
**To:** [REDACTED]  
**Subject:** Room & Board order [REDACTED]

Room&Board  
Shop From Home  
[REDACTED]

For more information on our flat-rate delivery process, visit  
<http://www.roomandboard.com/delivery>

See care information for all furniture <http://www.roomandboard.com/care>

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Sold-To Customer Number: 1189732

[REDACTED]  
9 E 71ST ST  
NEW YORK NY 10021-4102  
[REDACTED]

Ship To:  
Tropical Shipping  
Tobias  
[REDACTED]

Thank you [REDACTED]--we expect you= custom piece about 3-1-13 and will call  
to set a delivery window. Please call anytime! Sandy Northberg  
[REDACTED]

Drivers: Warehouse delivery sandy

Item Description	Qty =	Item Price	Extended Price
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=

606010

'Shipping Delivery Charge 1 129.00 = 129.00

10006246

Copenhagen 24x20 Custom 44h 47x20 Four- 1 1,699.00 1,69=.00

Wood Options - White veneer  
Base Options - Stainless Steel  
Hardware Options - Aluminum  
Insert A1 - Quad Two Wood Door- WS WM  
Insert A2 - Used by previous insert A1  
Insert B1 - Used by previous insert A1  
= Insert B2 - Used by previous insert B1

Expected in Warehouse 03/01/2013

Total Tax 11=.93

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Total Amount \$ 1,94=.93

Deposits  
01/27/2013 Amex 037 \$ 1,94=.93  
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Balance Due \$ =.00

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#### OUR GUARANTEE

We work hard to provide a relaxing,=rewarding customer experience by supporting you throughout the entire shopping process. If you're not completely satisfied with your purchase or any part of your experience,=just let us know. We'll work with you to make it right.

Full ref=nds on the purchase price will be issued if the item is currently in our assortment and returned in its original condition. We encourage=you to return or exchange merchandise in a timely manner to avoid damage or=wear that would result in a res=ocking fee. Returns, cancellations or changes on special orders will incur a restocking fee. Original shipping charges =re not refundable. Returns on credit card orders will receive a refund iss=ed to the original card used for the payment; or=ers paid by cash or check will receive a refund check.

For security reasons, we strongly discourage the submission of credit c=rd numbers through e-mail.

Join our e-mail list and learn about new products, design tips and spec=al events= <http://www.roomandboard.com/signup>

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
```

```
<dict>
  <key>date-sent</key>
  <real>1359324366</real>
  <key>flags</key>
  <integer>8623750145</integer>
  <key>original-mailbox</key>
  <string>imap://sarahk525@mail.mac.com/INBOX</string>
  <key>remote-id</key>
  <string>54374</string>
  <key>subject</key>
  <string>Room & Board order 1765485</string> </dict> </plist>
```