

---

**From:** [REDACTED] <[REDACTED]>  
**Sent:** Tuesday, April 19, 2011 6:04 PM  
**To:** Upper Canada Stretchers  
**Subject:** Re: Confirm Order #14281 please check all details

Yes, = think it is better for me to have it shipped =o:

Tropical Shipping  
Brice =ordon/LSJ/St.Thomas  
[REDACTED]

Thank =ou..

On Apr 19, 2011, at 1:05 PM, =pper Canada Stretchers wrote:

Hi =arah,

I checked with the courier companies we deal with and they =on't deliver to USVI. Let me know if you want a quote for =hipping the frame to your freight forwarding company in FL. =br>

Thanks,

Bob

On Tue, Apr 19, 2011 at 11:59 AM, =arah K <[REDACTED]> =rote:

It all looks great! Out of =uriosity, you wouldn't be able to ship to St.Thomas, USVI would you? If =ot, there is a chance I may have you ship it to our freight forwarding =ompany in Florida instead of NY.

On Apr 19, 2011, at 11:50 AM, Upper =anada Stretchers wrote:

Hello =arah,

Thanks for your order and welcome to Upper Canada Stretchers. Please check the shipping address and order details on the attached =nvoice and reply back to us to confirm that everything is correct. We will email you =he tracking numbers when your order is shipped.

Regards

<BobPhoto2.jpg> =nbsp;  
Bob =adon

1 800 561 4944 <tel:1%20800%20561%204944>  
sales@ucsart.com <mailto:sales@ucsart.com>  
<http://www.ucsart.com> <http://www.ucsart.com/>

UPPER CANADA STRETCHERS  
"Good Paintings Deserve Good Bones"

Sign up to our Monthly newsletter - full of tips, specials, helpful information for for anyone  
involved in the arts!

On Fri, Apr 15, 2011 at 10:35 AM, Upper Canada Stretchers <sales@ucsart.com> wrote:

Hello [REDACTED],

Thanks for this request. We aim to make the best keyed stretcher frames available for a reasonable price and keep the quality consistent year after year.

We can certainly help you with your large stretcher frame requirements. We have developed a number of special designs for large format stretchers. To prevent the stretchers from twisting under tension and creating that "rhombus effect", it's important that the bars be strong and the corner joints and braces be designed to withstand the stresses of a tightly stretched canvas. For strength and straightness we use laminated and finger-jointed pine lumber to build our stretcher bars. The HD bars we make all have double tongue and groove, friction fitted joints at the corners (see photos on our website). This ensures that the corner joints are strong yet still expandable through the use of our hardwood key system.

Flush bolted sectional designs for ease of shipping and assembly

The only practical way to ship a large stretcher with any dimension over 8 feet is to make the long bars and braces in shorter sections that are bolted together. We use flush mounted hex-head connector bolts for fastening all splice joints (where short bar or brace lengths overlap) and dado joints (where braces intersect).

Fully Keyed Bars and Braces

Since large canvases are more prone to sagging over time, it is especially important to have the canvas supported by a stretcher frame which can be "keyed-out" to maintain the required tension. All of our large stretcher frames are made with keyable corner and brace joints.

<x-msg://445/>

The custom stretcher you want is priced as follows:

Note that I have quoted you two options. For the size you are requesting I would normally recommend OPTION 2 which is a heavier and stronger frame. If you are stretching a light canvas or fabric then OPTION 1 would work fine. Please call me if you would like to discuss this further.

#### OPTION 1

<x-msg://445/>

Stretcher Bar Profile: Heavy Duty Professional (bars 2 1/2" wide X 2 1/4" thick)

Frame Size (inches): 108 x 108

Cross Brace Design: 4 x 1 (1" x 1" Extra HD braces)

Price per Frame (CDN \$): \$1,541.81

Frame Weight (lbs): 82.0

Shipping Estimate: \$150 via UPS Ground (regular charge would be around \$300 but you get 50% off shipping for your first order)

<Stick4x1Splices3x1.jpg>

#### OPTION 2

<x-msg://445/>

Stretcher Bar Profile: Extra Heavy Duty Standard (bars 3" wide X 2 3/8" thick)

Frame Size (inches): 108 x 288

Cross Brace Design: 4 x 3 (1" x 3" Extra HD braces)

Price per Frame (CDN \$): \$1,830.90

Frame Weight (lbs): 111.2

Shipping Estimate: \$210 via UPS Ground (regular charge would be around \$420 but you get 50% off shipping for your first order)

Shipping and Handling: For orders over 60" in length we offer 50% off shipping for first orders. Shipping costs normally add about 10% to 20% to the cost of an order. In all shipments, we include the hardware, keys and instructions for assembly in the packages.

PLEASE NOTE: There are NO DUTY, NO BROKERAGE CHARGES and NO TAXES for orders shipped to our US customers.

Current Exchange Rate: 1 CDN\$ = 1.02 US\$ (rate varies daily and according to bank)

#### Delivery

All custom orders are normally shipped within 5 to 10 business days. For small orders, we offer 2-day RUSH SERVICE for an additional fee of 25%. Stock orders are usually shipped within 2 days.

#### Product Guarantee

All our stretcher bars are made with CLEAR, kiln dried eastern white pine, a strong and stable straight-grained wood ideal for supporting and tacking canvas. We guarantee our stretchers will be straight & square, free of defects and will not warp or twist over time. Our precision tongue & groove joints ensure a perfect friction fit and rigid, square corners. If for any reason you find that our stretchers do not meet these high standards we will gladly correct any problems at no extra cost to you.

#### Discounts Available on Custom Made Sizes

We offer discounts if you order several custom size frames of the same size.

Discount: 2% per frame up to 20% off for 10 or more frames.

#### Canvas & Stretching Tools

We can ship you a premium grade of #12 or #10 heavy cotton duck canvas, cut to the size needed for your stretcher frames. We also stock quality stretcher pliers, staplers and non-marring mallets to help you assemble and stretch your frames professionally!

#### HOW TO CONFIRM YOUR ORDER

To place your order, please reply to this email indicating you wish to order the frames quoted. To confirm the order we need your credit card information. We accept VISA, Master Card, AMEX and you may also pay by PayPal. For security reasons, we recommend you call our toll free number (800-561-4944 <tel:1%20800%20561%204944> ) to give us your credit card information. If you prefer to pay by PayPal, make your payment to sales@ucsart.com.

Thanks for the opportunity to serve you. Please call me with any questions you may have.

Regards,

Bob Nadon

1 800 561 4944 <tel:1%20800%20561%204944>

sales@ucsart.com <mailto:info@ucsart.com>

<http://www.ucsart.com>

UPPER CANADA STRETCHERS INC.

Good Paintings Deserve "Good Bones"!

Sign up to our Monthly newsletter - full of tips, specials, helpful information for for anyone involved in the arts!

What our customers say....

"I am pleased to provide you a status report on the 13 foot X 8 foot stretcher frame we recently received from Upper Canada Stretchers. We wish to compliment you on the workmanship and precision of the frame. The frame was easy to assemble and the fit was excellent.

The completed frame is now mounted on the wall of the Mary Chapel of St. Anthony's church in The Woodlands, the scaffolding is in place, and Dean (artist) has begun to draw and paint. (If you wish some bragging rights I am told this is the largest catholic church in the Houston area Diocese)."

Warren Schneider

The Woodlands, TX, USA

"Your stretchers slid right together and effortlessly squared to perfection. They go together so easily a child could do it! I used the Professional weight to stretch heavy linen and the bars remained flat and straight even though I like the canvas extremely tight. The finished product is very uniform and sturdy. Thank you for the workmanship and pride you put into your product. It shows!"

Natasha Isenhour, Artist

Socorro, NM, USA

"I am a person of very simple tastes. I only like the best. Windsor & Newton paints, Fredrix canvas, and now I happily add Upper Canada Stretchers to my list! Thank you for an outstanding product!"

Joseph Kleczynski, Artist

Rockaway, NJ, USA

"My house is 1,100 feet above sea level on the edge of a rain forest. Dampness is a real problem and my stretchers tend to always warp. Well your stretcher endured eight months up here and reconstruction of my house....and was straight as an arrow. Thank you for a superb product and look forward to using many more Upper Canada's custom stretchers."

Shansi M. Grabfelder, Artist  
St. Thomas, US Virgin Islands

On Thu, Apr 14, 2011 at 4:33 PM, [REDACTED] <mailto:[REDACTED]> wrote:

Dear [REDACTED];

The following is a copy of the Quote Request you have submitted to Upper Canada Stretchers. Thanks for this. If you need this quote immediately, please reply to this email marked URGENT, or phone me at the toll free number below.

Regards,

Bob Nadon  
[REDACTED]  
[REDACTED]  
[REDACTED]

<http://www.ucsart.com>

UPPER CANADA STRETCHERS  
Good Paintings Deserve Good Bones!

[REDACTED]

Shipping Address:

[REDACTED]

[REDACTED] <mailto:[REDACTED]>

Special Request/Comments:

Please  
Measured in inches

STRETCHER FRAME

Quantity: 1

Frame Height: 108

Frame Width: 288

Frame Profile: Heavy Duty professional

CROSS BRACE

Quantity Vertical:

Quantity Horizontal:

How did you find us? google

Level of experience: Beginners

Describe your work: other

If other, please specify: interior designer

Problems encountered:

Questions or comments:

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] <mailto:[REDACTED]>

1

108

288

inches

Heavy Duty professional

Referred from artspare.com <http://artspare.com/> : no

<14281.pdf>

=