

---

**From:** [REDACTED]  
**Sent:** Friday, June 3, 2011 2:08 PM  
**To:** Story Cowles  
**Subject:** Fwd: Travel arrangements for STORY AUSTIN COWLES traveling on 06/03/2011  
**Attachments:** Airmail.pdf; Untitled attachment 00004.htm

Begin forwarded message:

From: American Express Travel <AmericanExpressTravel@trondent.com>  
<mailto:AmericanExpressTravel@trondent.com>  
Date: June 3, 2011 10:06:56 AM EDT  
To: <mailto:[REDACTED]> <mailto:[REDACTED]>  
Subject: Travel arrangements for STORY AUSTIN COWLES traveling on 06/03/2011

=div>

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Platinum Travel Service at 1-800-43-7672.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Platinum Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
<<https://www.aeairweb.com/Mytravelarrangements/index.jsp>>  
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>  
<<https://www.aeairweb.com/Mytravelarrangements/index.jsp>>

First time user? Please refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: NTFMMN  
Traveler: STORY AUSTIN-COWLES

Flight Information:  
Reserved: US AIRWAYS 2205  
&nbsp; OPERA=ED BY US AIRWAYS EXPRESS-PSA AIRLINES  
Class: Coach  
Seats: Unassigned  
&nbsp; Departs: Tallahassee, FL - TLH

Date: Jun 03, 2011      Time: 11:03 AM  
Arrives: Charlotte, NC - CLT  
Date: Jun 03, 2011      Time: 12:26 PM

Flight Information:

Reserved: US AIRWAYS 3138  
OPERATED BY US AIRWAYS EXPRESS-REPUBLIC AIRLINES  
Class: Coach  
Seats: Unassigned  
Departs: Charlotte, NC - CLT  
Date: Jun 03, 2011      Time: 1:04 PM  
Arrives: New York LaGuardia, NY - LGA  
Date: Jun 04, 2011      Time: 2:59 PM

Airline Confirmation Numbers:

US AIRWAYS      EQBXER

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with Trivisa Visa Service, Inc. for visa and passport services.

If you need passport or visa services, click on the link below

<http://www.trivisa.com/affiliate/index.html?accountcode=ZC9002>

<<http://www.trivisa.com/affiliate/index.html?accountcode=ZC9002>> you will be directed to the user friendly online resource center of Trivisa.

Use the following account: ZC9002 to place an order online or if calling direct. Please identify yourself as an American Express Card member who made your booking through Platinum Travel Service.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <<http://www.americanexpress.com/privacy>>

See attached itinerary PDF or link for full terms and conditions.

PDF is itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Platinum Travel Service and have a pleasant trip.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into

other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1=92; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

=blockquote type="cite">

=