
From: [REDACTED] <[REDACTED]>
Sent: Thursday, July 7, 2011 2:52 PM
To: SportClox
Subject: Re: Customer contact message from SportClox

Hi steve. What is the best number to call you on?

On Jul 4, 2011, at 9:51 AM, SportClox <sales@sportclox.com <mailto:[REDACTED]> wrote:

Thanks for coming back. Yes please call 'anytime' I think we are 5 hours behind you.

Kind regards

Steve Marshall

Sportclox Ltd <<http://www.sportclox.com>> www.sportclox.com <<http://www.sportclox.com>>

----- Original Message -----

From: [REDACTED] <mailto:[REDACTED]>
To: SportClox <mailto:[REDACTED]>
Sent: Monday, July 04, 2011 1:14 PM
Subject: Re: Customer contact message from SportClox

Yes, I do! I just don't like giving my credit card info in an email. I'm on vacation now and back in new York on Wednesday. Is it possible to call you with my credit card details on Wednesday morning?

Best, [REDACTED]

On Jul 4, 2011, at 4:49 AM, SportClox <mailto:[REDACTED]>
<mailto:[REDACTED]> wrote:

Hi [REDACTED].

Sorry to bother you but may i ask if you still require the Pace Clock?

Kind regards

Steve Marshall

Sportclox Ltd <<http://www.sportclox.com>> <<http://www.sportclox.com>> www.sportclox.com
<<http://www.sportclox.com>>

----- Original Message -----

From: [REDACTED] <[mailto:\[REDACTED\]](mailto:[REDACTED])>
To: SportClox <[mailto:\[REDACTED\]](mailto:[REDACTED])>
Sent: Wednesday, June 29, 2011 8:17 PM
Subject: Re: Customer contact message from SportClox

No worries.. just let me know when I can make payment with my credit card. thank you..

On Jun 29, 2011, at 3:15 PM, SportClox wrote:

Hi [REDACTED].

Thank you for your order but you may have noticed our payment facility is not working correctly. (its now night time here so I can not get the problem fixed right now.

Its ok we can take card payment (need details) or a Bank transfer etc. We make to order so we have a few days to sort this out.

I hope I do not loose your sale over this will you please bear with me.

Kind regards

Steve Marshall

Sportclox Ltd <<http://www.sportclox.com>> <<http://www.sportclox.com>>
www.sportclox.com <<http://www.sportclox.com>>

----- Original Message -----

From: <[mailto:\[REDACTED\]](mailto:[REDACTED])> <[mailto:\[REDACTED\]](mailto:[REDACTED])>
<[mailto:\[REDACTED\]](mailto:[REDACTED])>

To: <[mailto:\[REDACTED\]](mailto:[REDACTED])> <[mailto:\[REDACTED\]](mailto:[REDACTED])>

sales@sportclox.com <[mailto:\[REDACTED\]](mailto:[REDACTED])>

Sent: Wednesday, June 29, 2011 8:01 PM

Subject: Customer contact message from SportClox

Customer Email Address: <[mailto:\[REDACTED\]](mailto:[REDACTED])>

<[mailto:\[REDACTED\]](mailto:[REDACTED])> <[mailto:\[REDACTED\]](mailto:[REDACTED])> <[mailto:\[REDACTED\]](mailto:[REDACTED])>

I placed an order online with you, but I was never asked to enter my payment information. I received the confirmation email and it says awaiting payment, but I have no idea how to make the payment. Can you please help me? Thank you.

My customer number and order number are:

Your Customer ID: [REDACTED]

Your Order ID: [REDACTED]

