
From: [REDACTED] <[REDACTED]>
Sent: Thursday, July 21, 2011 9:50 PM
To: Lighting&Locks.com (through Yahoo! Store Order System)
Subject: Re: order LightingandLocks.com-5831 from Lighting&Locks.com

Hello.. I received this order, but one of the lights was broken upon arrival. How should I go about replacing the one light?
thanks

On Jul 8, 2011, at 6:46 PM, Lighting&Locks.com (through Yahoo! Store Order System) wrote:

> ORDER UPDATE
>
> Hello again,
>
> Thank you for ordering from LightingAndLocks.com
>
> Your order has been processed. Tracking information may not be immediately available.
>
> For items shipped from the manufacturer, please allow the amount of time specified for delivery when your order was placed.
>
>
> Thank you again for your business.
>
> Please shop with us again,
> LightingAndLocks.com Team
>
> The following items have been shipped to:
>
> [REDACTED]
> [REDACTED]
> [REDACTED]
>
> using UPS Ground
>
> The shipper's tracking number is [REDACTED]
>
> You can always find out the current status of your order by going to
> [https://order.store.yahoo.net/OS/stat?yhst=\[REDACTED\]+5831+eeadc0f53c4=f2b40462](https://order.store.yahoo.net/OS/stat?yhst=[REDACTED]+5831+eeadc0f53c4=f2b40462)
>
> Name Code Qty Each Options
> -----
> Vaxcel Nautical Outdoor OW21861BBZ 3 43.65
> Outdoor Wall Light
> (Shipped)

> UPS Tracking Number:
> [REDACTED]
> Subtotal 130.95
> Shipping 0.00
> Tax 0.00
> Total 130.95
>
> This completes your order. Thank you for shopping with us.

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>date-sent</key>
  <real>1311284974</real>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>original-mailbox</key>
  <string>imap:[REDACTED]/Sent%20Messages</string>
  <key>remote-id</key>
  <string>4806</string>
  <key>subject</key>
  <string>Re: order LightingandLocks.com-5831 from Lighting&Locks.com</string> </dict> </plist>
```