
From: [REDACTED]
Sent: Sunday, August 7, 2011 2:36 PM
To: Bella Klein
Subject: Re: Personal Security Key Reset

I don't think it's saying the card is i=valid, I think it's saying the security code is no longer valid and needs t= be reset.

On Aug 7, 2011, at 4:22 PM, Bella Klein [REDACTED] wrote:

=div>

Just read this email, the car= isn't working anymore.

Will call on Monday for a new one and wil= contact you in regards the address to forward it to.

Txs

=ent from my iPhone

Begin forwarded message:

From: American Express <AmericanExpress@email2.americanexpress.com<=a><mailto:AmericanExp=ess@email2.americanexpress.com>>
Date: August 7, 2011 4:32:50 AM EDT
To: <mailto:bellaklein@me.com> bellaklein@me.com <mailto:bellaklein@me.com>
Subject:<=b> Personal Security Key Reset
Reply-To: American Express &=t; <mailto:AmericanExpress@email2.americanexpress.com>
AmericanExpress@email2.am=ricanexpress.com>

Personal Sec=urity Key Reset
<http://www208.americanexpre=s.com/axp/bu_logos/2008/bluebox.gif>

For your security:

Dear Cardmember,

We are writing to inform you that the P=rsonal Security Key "Mother's Birthday" you selected for your Card account e=ding in 34009 was entered incorrectly during a recent servicing request and= as a result, is no longer valid. This email has been sent to safeguard yo=r American Express Card Account against any unauthorized activity, and for y=ur security, you must reset your Personal Security Key.

As a reminder, this is not the password=associated with your User ID when you log in to <<http://www.americanexpress.com>> www.americanexpres=s.com <<http://www.americanexpress.com>> , but rather the unique Personal Security Key you selected whe= you activated your Card. We ask for your unique Personal Security Key when=you call American Express to validate your identification and to allow us t= securely and promptly service your requests.

To reset your Personal Security Key, pl=ase call the Personal Security Key Reset Line at 1-888-654-0019, 24 hours a=day, 7 days a week, from your home phone. Your Personal Security Key appli=s to all of your American Express Card accounts where you are the Basic Car=member.

If you have already updated your Person=I Security Key, please disregard this message.

We value your membership with us and ta=e the security of your account very seriously. Thank you for using your Am=rican Express® Card.

Sincerely,
American Express Customer Service

Account Ending:

34009

<http://www208.americanexpress.com/axp/cardar=/2008/img_centurion.gif>

Contact Customer Service <<https://www.americanexpress.c=m/messagecenter>> |
<<http://www.americanexpress.=om/privacy>> | Add Us to Your Addr=ss Book
<<http://www.americanexpress.com/Trac=ing?mid=B32CAS2011080604421000035682&msrc=TMPLT-AG&url=http%3=%2F%2Fwww212.americanexpress.com%2Fdsmlive%2Fdsm%2Fdom%2Fus%2Faddustoyouraddressbook.do%3Fvgnnextoid%3D46c001cc1e65b110VgnVCM100000defaad94RCRD>>

Your Cardmember information is included in the upper=right corner to help you recognize this as a customer service e-mail from American Express. To learn more about e-mail security or rep=rt a suspicious e-mail, visit us at [<http://americanexpress.com/phishing>](http://americanexpress.com/phishing) <http://www.americanexpress.c=m/Tracking?mid=B32CAS2011080604421000035682&msrc=TMPLT-AG&url=http%3A%2F%2Fwww212.americanexpress.com%2Fdsmlive%2Fdsm%2Fdom%2Fus%2Fen%2Ffr=udprotectioncenter%2Ffraudprotectioncenter_identifytheft.do%3Fvgnnextoid%3Db=c75c5d66a4c110VgnVCM100000defaad94RCRD> . We are=unable to answer replies to this email. You may contact us, securely using t=e customer service link above.

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