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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Tuesday, January 16, 2018 4:26 AM  
**To:** 301 Andrew  
**Cc:** [REDACTED]  
**Subject:** Exterminators 8A

Hi Andrew,

Could you please have the exterminators go into 8A when they are in the building next time? The guest has reported seeing roaches there.

Thank you very much!

```
Karyna=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
    <key>conversation-id</key>
    <integer>869</integer>
    <key>date-last-viewed</key>
    <integer>0</integer>
    <key>date-received</key>
    <integer>1516076756</integer>
    <key>flags</key>
    <integer>8623750145</integer>
    <key>remote-id</key>
    <string>12672</string>
</dict>
</plist>
```