

---

**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Sunday, October 22, 2017 4:25 PM  
**To:** 24 Sèvres  
**Subject:** Re: Your request on 24 Sèvres

Bonjour Mlle. Elena,  
<=iv>

Please see below the requested information for the return=

- Name, address and cell phone number of the pers=n returning the items:

Karyna Shuliak  
[REDACTED]

- List of he returned i=ems and the reason:

1. J Brand Houligan Skinny Crop Cargo P=nts, Beige US WN027  
\$304.46  
Reason for return= did not fit

2. Vanessa Seward Denim Austin Skirt<=div> Blue US WF036  
\$244.92

-Preferred day and time for pick up:

Any time. The building h=s 24 hours doorman. I will leave the items with the doorman.

=/div>

Please advice.  
Thank you!

Kary=a

On Oct 20, 2017, at 3:03 AM, 24 Sèvres <bonjour@24sevres.com> wrote:

Bonjour Ms Shuliak

Regarding your wish to return y=ur order #XV923WF, please find below the information needed in order to org=nize the pick-up of your parcel:

=  
<=div> =

- \* = Name and contact details of the person who is in charge to return
- \* = Pick-up address
- \* = List of the returned items and the reason
- \* = Preferred day and time slots for pick-up

=

=

I remain at your disposal for any further information.

=

<=d colspan="1" rowspan="1" valign="top" style="padding: 0;"> = Kind regards, = Elena = 24 Sèvres Customer Service =

<https://s3-eu-west-1.amazonaws.com/temp-assets-mails/icon-mail.jpg>

=

<=tbody>

<=td>

=

=

WRITE US

=

=

bonjour@24sevres.com SEND AN EMAIL <mailto:bonjour@24sevres.com> = = = <=tbody> = = = =tbody>

<https://s3-eu-west-1.amazonaws.com/temp-assets-mails/icon-phone.jpg>

<=tbody>

=

<=tbody>

<=td>

=

=

CALL US

=

=

Fr: 0800 945 424

=

In: +33 1 70 37 14 79

=

Monday - Saturday: 8am - 8pm

= (Paris time)

=

=

<=tbody>

=

=

=

<https://s3-eu-west-1.amazonaws.com/temp-assets-mails/icon-app.jpg>

=

<=tbody>

<=td>

=

=

MOBILE APP

= =

= =

Personal Shopper experience with live video DOWNLOAD

<http://itunes.apple.com/app/id=199530982?utm\_source=email&utm\_medium=customer-care&utm\_campaign=customer-care\_client\_relationnel>

= =

=

<tbody>

=

=

=

FOLLOW US ON

<https://www.instagram.com/24sevr=s> <a> <https://www.facebook.com/24sevres>

<https://twitter.com/24sevres> <https://s3-eu-west-1.amazonaws.com/temp-assets=ails/snapchat.png>

<https://www.youtube.com/channel/UCQDw6Af0hSG6veWbi1pOvig> <td>

<http://itunes.apple.com/app/id11995309=2>

<http://eu11.s=lesforce.com/servlet/servlet.ImageServer?oid=00D0Y000000La0N&esid=0=80Y000001I3aC>

ref:\_00D0YLa0N.\_5000Ylwz5A:ref

=