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**From:** [REDACTED] <[REDACTED]>  
**Sent:** Friday, August 12, 2011 12:35 PM  
**To:** [REDACTED]  
**Subject:** Order [REDACTED]

I just checked the status of my order [REDACTED] and it says it is still waiting to be shipped. Is there a reason why? also why I never received an email that there is a problem? Can you please let me know when this order is due to ship? thank you.

[REDACTED]=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"

"http://www.apple.com/DTDs/PropertyList-1.0.dtd">

<plist version=.0">

<dict>

<key>date-sent</key>

<real>1313152471</real>

<key>flags</key>

<integer>8590195713</integer>

<key>original-mailbox</key>

<string>imap:[REDACTED]/Sent%20Messages</string>

<key>remote-id</key>

<string>5293</string>

<key>subject</key>

<string>Order [REDACTED]</string>

</dict>

</plist>