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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Friday, December 8, 2017 2:32 AM  
**To:** [REDACTED]  
**Cc:** Andrew Superintendent; Leo; anthony barrett  
**Subject:** Re: cockroaches in 3M

Thank you Andrew! Appreciate it!

> On Dec 7, 2017, at 8:54 PM, [REDACTED] > wrote:  
>  
> super! thanks  
>  
>> On Dec 7, 2017, at 8:50 PM, Andrew <[REDACTED]> > wrote:  
>>  
>> Hello. I will keep the apartment on the exterminator list.  
>>  
>> Sent from my iPhone  
>>  
>>> On Dec 7, 2017, at 8:22 PM, [REDACTED] > wrote:  
>>>  
>>> Hi Karyna!! Sorry I did not let you know but we had the exterminators in=Just yesterday!! That is why Leo  
encountered all the dead roaches!! Hoping t=e problem will be rectified. This being said, it is probably A good idea  
An=rew to keep apartment 3 AM on the exterminators rotation list until we know=the problem is done! Thx. [REDACTED]  
>>>  
>>> Sent from my iPhone  
>>>  
>>>> On Dec 7, 2017, at 8:13 PM, Karyna Shuliak <[REDACTED]> > wrote:  
>>>>  
>>>> Hi Andrew,  
>>>  
>>>> We are having the same issue with cockroaches again in 3M.  
>>>> Could do you please have the exterminators go in there once again? When=do you think would be the next  
available day for that?  
>>>  
>>>> Thank you!  
>>>  
>>>> Karyna  
>>  
>  
<?xml version=.0" encoding=TF-8"?>  
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
<plist version=.0">  
<dict>  
    <key>conversation-id</key>  
    <integer>1337</integer>  
    <key>date-last-viewed</key>  
    <integer>0</integer>  
    <key>date-received</key>

```
<integer>1512700323</integer>
<key>flags</key>
<integer>8590195713</integer>
<key>remote-id</key>
<string>12504</string>
</dict>
</plist>
```