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**From:** Karyna Shuliak <[REDACTED]>  
**Sent:** Wednesday, December 21, 2016 1:48 AM  
**To:** [REDACTED]  
**Cc:**  
**Subject:** Re: Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 [REDACTED]

Hi [REDACTED],

FYI: I was on the phone with delta and was told that they no longer allow upgrades to economy comfort by paying 50 something dollars (the way I always did it before when checking in online). In order for me to upgrade, they would have to change the entire ticket and include the cancellation fee, which would be more than \$300 dollars per person they said. they consider delta comfort as a separate class of ticket now. Could you please check with American express if they could do economy comfort for me and [REDACTED] fitting together? If not, then leave it for now, but please do book economy comfort in the future, as otherwise it will be impossible for us to change.

Thanks so much,  
Karyna

On Dec 20, 2016, at 8:48 PM, =esley [REDACTED] <mailto:[REDACTED]> > wrote:

Are you ok with getting an Uber to the airport? Or do we need to hire a tictac?

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>

Subject: Itinerary INCL TICKETNO for =HULIAK/KARYNA 24DEC16 [REDACTED]

Date: December 20, 2016 at 12:17:18 PM EST

To: [REDACTED] <mailto:[REDACTED]>

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Travel Arrangements =or  
SHULIAK/KARYNA  
[REDACTED]

American Express Travel Record Locator [REDACTED]

E-Ticket Number(s)

SHULI/K Ticket DL =067931802378-20DEC  
[REDACTED]

Saturday 24 Dec 16

Flight Information

Date 24 Dec 2016

Airline Delta Air Lines

Airline Record Locator GLRZH6

Flight/Class DL 1442 M Economy Class

Origin New York La Guardia, La Guardia

Destination West Palm Beach, Palm Beach International

Departing 12:00 PM

Arriving 03:11 PM

Departure Terminal Terminal D

Estimated Time 3 Hrs 11 Mins

Stops Non-stop

Seats Unassigned

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your references. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 022318. Washington State Seller of Travel Registration Number: BI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<SHULIAK\_KARYNA-[REDACTED]=df>

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